

Action Plan – Mr Dennis Grain at HMP Oakwood – Natural Cause on 15/02/2019

No	Recommendation	Accepted/ Not Accepted	Response	Target date for completion and function responsible
1	The Head of Healthcare should ensure that waiting times for GP diagnostics at Oakwood are monitored in line with NHS standards and tracked so action can be taken to fast track cases when they are breached.	Accepted	HMP Oakwood are in the process of installing “ICE E-Requesting” This is electronic software which requests tracks and saves all diagnostic test requested by clinicians.	December 2019 Head of Healthcare
2	The Head of Healthcare should ensure that waiting times for referrals to the Tissue Viability Service are monitored in line with NHS waiting times standards and cases fast-tracked when these are breached.	Accepted	<p>All external appointments are monitored centrally, an administrator is responsible for a maintaining a central excel spreadsheet which tracks when patients breach any NHS 2 week or 18 week target.</p> <p>NHS England has a weekly report on the number of external appointments received, cancelled or re-scheduled; these numbers are also placed on a weekly incident report. The number of breaches is also reported on Oakwood’s monthly board report to Care UK and Governance report to NHS England.</p> <p>This recommendation will remain on going, due to the quantity of escorts required verses the allocated escort slots per day.</p>	September 2019 Head of Healthcare
3	The Governor and Head of Healthcare should ensure that discussion continues to take place between the prison and the healthcare team about the management of orders not to resuscitate a prisoner under the Dying Well in Custody charter.	Accepted	Healthcare will continue to be an advocate for patients and discuss individual cases with the Prison Director and his Senior Management Team.	December 2019 Head of Healthcare & Prison Director