

**Action Plan – Mr Mark Smith at HMP Kirkham – Natural Causes on 26/02/2019**

<b>No</b>	<b>Recommendation</b>	<b>Accepted/ Not Accepted</b>	<b>Response</b>	<b>Target date for completion and function responsible</b>
1	The Heads of Healthcare at HMP Northumberland and HMP Kirkham should ensure staff know how to use the National Early Warning Score (NEWS) tool and that they use it where appropriate.	Accepted	<p>The Clinical Lead at HMP Northumberland, will ensure that at least 90% of clinical staff have carried out e-learning on NEWS by September 2019. Whilst this is the business target that allows for staff absences, the intention is for 100% of clinical staff to be trained. The training ensures staff have the knowledge of applying NEWS in the primary care setting. Face to face training was delivered to staff in December 2018, with an associated policy to follow.</p> <p>To ensure that staff are compliant with NEWS, the Clinical Governance Facilitator will carry out a quarterly audit, which will cover completion, escalation, and follow up of patients. The first audit was completed in June 2019 and showed good results. This will continue to be audited on a quarterly basis.</p> <p>Following Mr Smith’s admission into hospital a review of his care at HMP Kirkham was completed by Head of Healthcare. From this it was identified that the NEWS was not fully utilised. As a direct result of that review use of the NEWS was implemented and is now used within Triage of patients where appropriate, all receptions, transfers and discharges from HMP Kirkham.</p>	<p>September 2019</p> <p>Clinical Governance Manager – HMP Northumberland</p> <p>Complete</p> <p>Head of Healthcare – HMP Kirkham</p>