

**Action Plan – Mr Mark Ledsoe at HMP Leyhill – Natural Cause on 12/02/2019**

No	Recommendation	Accepted/ Not Accepted	Response	Target date for completion and function responsible
1	<p>The Commissioners at NHS England should ensure that:</p> <ul style="list-style-type: none"> <li>• healthcare staff at Guys Marsh correctly record medical diagnoses in prisoners' electronic medical records; and</li> <li>• any outstanding blood tests or referrals are made explicit when prisoners transfer between prisons.</li> </ul>	Accepted	<p>Work is underway with staff to ensure that any significant diagnoses are put into the summary records to ensure receiving establishments / GP surgeries are aware of any important events.</p> <p>Significant medical information should be available and easily accessible on transfer to aid continuity of care. Care UK are currently writing a new transfer and discharge policy which will help improve this issue between sites.</p> <p>Additionally, this will be considered nationally by NHS National Team with oversight by NHSE England with the aim for including in the National Standards.</p>	<p>Complete Head of Healthcare</p> <p>February 2020 CareUK</p> <p>March 2020 Commissioners at NHS England</p>
2	<p>The Head of Healthcare at Guys Marsh should ensure healthcare staff discuss blood test results with prisoners to enable them to make informed choices about their care</p>	Accepted	<p>All pathology results are reviewed by a clinician to determine clinical priority. Where Pathology is abnormal all patients are booked to be reviewed where results are discussed with them and a care plan is formulated.</p> <p>Guidance will be provided and a Local Operating Procedure and put into place for the process of assessing Blood Borne Virus' in March 2020.</p>	<p>March 2020 Head of Healthcare</p>
3	<p>The Head of Healthcare at Guys Marsh should ensure that healthcare staff encourage prisoners to attend hospital appointments. Where appointments are missed, healthcare staff should record the reason why and encourage prisoners to attend any rebooked appointments</p>	Accepted	<p>There is a clear and established process if hospital appointments are not attended and disclaimers are signed by the patient given reasons for not attending.</p> <p>The issue of prisoners not attending an appointment where haematology service attend the prison has been raised with them to ensure that there is follow up action. The processes from their service have changed to prevent this happening again. Safeguarding processes were put into place in February 2019.</p>	<p>Complete Head of Healthcare</p>