

**Action Plan – Mr Brian Matthews at HMP Frankland – Natural Causes on 13/10/2019**

No	Recommendation	Accepted/ Not Accepted	Response	Target date for completion and function responsible
1	The Head of Healthcare should ensure that there is a policy in place to promote prisoner's attendance at 'long-term conditions' clinic appointments.	Accepted	The Regional Primary Care Lead Nurse will develop a policy for the North East Prison Cluster, relating to health promotion and promotion of attendance at long term conditions clinic appointments.	May 2020  Regional Primary Care Lead Nurse
2	The Governor should ensure that there are plans in place to escort ambulance personnel to prisoners as quickly as possible in a medical Emergency.	Accepted	<p>To assist in the future and prevent reoccurrence the Head of Operations 2 has briefed the ECR/Gate Supervising Officers (in March 2020) to ensure they are reminded that emergency vehicles take priority and must be escorted promptly to the scene.</p> <p><i>Narrative to ECR/ Gate Supervising Officers- Please could you ensure that when emergency vehicles arrive at the establishment they are given priority over everything else and are allowed to move to the scene of any incident as quickly as possible.</i></p> <p><i>The designated escorting staff should be ready and waiting in the Gate lodge area to escort them to their destination upon arrival, thus avoiding any delay. In emergency circumstances all responses are timed as you are aware and any perceived delays leave the establishment open to criticism.</i></p>	Complete  Head of Operations 2
3	The Governor and Head of Healthcare should ensure that all staff undertaking risk assessments for prisoners taken to hospital understand	Accepted	All staff undertaking risk assessments are to be briefed by the Head of Operations 1 and provided with a copy of the Graham Judgement regarding part 9 of the escort risk assessment - Analysis of assessment. It is this part that highlights the use of restraints on terminally or seriously ill prisoners must be at	April 2020  Head of Operations 1

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	the legal position, and that assessments fully take into account the health of a prisoner and are based on the actual risk the prisoner presents at the time.		all-times proportionate to the perceived security risks and be balanced by considerations or care and decency for the prisoner (The Graham Judgement). The operational staff carrying out completing the risk assessment will also be instructed to work with the healthcare to ensure appropriate cuffing is taken into consideration.	
4	<p>The Governor should revise the risk assessment form for hospital escorts to make it clear that:</p> <ul style="list-style-type: none"> <li>• healthcare staff must provide information on the prisoner’s current state of health and mobility; and</li> <li>• prison managers must confirm that they have read and taken into account the healthcare information about the prisoner’s current state of health and mobility in determining the level of security needed.</li> </ul>	Accepted	<p>This has been reviewed and it is already on the risk assessment form. However this has been reinforced with healthcare staff who have been briefed by the head of Operations 1, of the requirement on the healthcare section of the escort risk assessment “Special instruction and cuffing advice”.</p> <p>It is in this section that any concern regarding the prisoner’s current state of health is recorded.</p> <p>There is also a separate section which specifically asks “Does the prisoner suffer from impaired mobility?” again staff will be informed that this means “at that point in time” not usual circumstances. (i.e. pre-planned escorts). This is confirmed with a counter signature on this section of the risk assessment.</p> <p>For prison managers there will be an alteration to Part 10 – “Senior manager decision” which will state “prisoner’s current state of health and mobility has been considered” YES/NO. The counter signature at the end of this section confirms they have read it from healthcare. This with the rest of the risk assessment will determine the level of security needed.</p>	<p>April 2020</p> <p>Head of Operations</p>