

**Prisons &
Probation**

Ombudsman
Independent Investigations

Independent investigation into the death of Mr Roger Haynes a prisoner at HMP Norwich on 24 November 2019

A report by the Prisons and Probation Ombudsman

Our Vision

To carry out independent investigations to make custody and community supervision safer and fairer.

Our Values

We are:

Impartial: *we do not take sides*

Respectful: *we are considerate and courteous*

Inclusive: *we value diversity*

Dedicated: *we are determined and focused*

Fair: *we are honest and act with integrity*



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Summary

1. The Prisons and Probation Ombudsman aims to make a significant contribution to safer, fairer custody and community supervision. One of the most important ways in which we work towards that aim is by carrying out **independent** investigations into deaths, due to any cause, of prisoners, young people in detention, residents of approved premises and detainees in immigration centres.
2. We carry out investigations to understand what happened and identify how the organisations whose actions we oversee can improve their work in the future.
3. Mr Roger Haynes, who was 71 years old, died of biliary tract cancer (cancer of the bile duct) on 24 November 2019 at HMP Norwich. We offer our condolences to Mr Haynes' family and friends.
4. The clinical reviewer concluded that the clinical care that Mr Haynes received was equivalent to that which he could have expected to receive in the community. He made no recommendations.
5. We did not find any non-clinical issues of concern. We make no recommendations.

Investigation Process

6. NHS England commissioned an independent clinical reviewer to review Mr Haynes' clinical care at HMP Norwich. The clinical review is attached to this report as Annex 1.
7. The PPO investigator has investigated the non-clinical issues in Mr Haynes' care, including his location, the security arrangements for his hospital escorts, liaison with his family and whether compassionate release was considered.
8. The PPO family liaison officer wrote to Mr Haynes' next of kin, his son, to explain the investigation. He did not respond to our letter.
9. The initial report was shared with HM Prison and Probation Service (HMPPS). HMPPS did not find any factual inaccuracies.

Previous deaths at Norwich

10. Mr Haynes was the 11th prisoner to die at HMP Norwich since November 2017. Of the previous deaths, seven were from natural causes and three were self-inflicted.

Key Events

11. On 13 September 2019, Mr Roger Haynes was sentenced to 50 months in prison for sexual offences and sent to HMP Norwich.
12. When he arrived at Norwich, Mr Haynes had already been diagnosed with biliary tract cancer (cancer of the bile duct – bile ducts are small tubes that connect the liver and small intestine). His condition was terminal, and he was not receiving any cancer treatment. He was located on L Wing (the prison’s specialised wing for frail and unwell prisoners) where he could receive appropriate care.
13. Mr Haynes was involved in his care plans, and he received appropriate medications to manage his illness. He had frequent opportunities to discuss his care, particularly pain relief, and was nursed in line with the requirements of the Gold Standards Framework.
14. Mr Haynes was not eligible for compassionate release because the judge was aware of his terminal cancer diagnosis at the time of sentencing.
15. By November, Mr Haynes’ health had declined. On 24 November, at 6.05am, a nurse went to Mr Haynes’ cell and found that he had died. An out of hours GP subsequently confirmed this.
16. There was no post-mortem examination as the coroner accepted the cause of death provided by the GP. The cause of death was given as biliary tract cancer, caused by primary sclerosing cholangitis (long-term disease of the liver).

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