

Action Plan – Mr Ian Murdoch at HMP Doncaster – Natural Cause on 03/04/2019

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Head of Healthcare should ensure that all new prisoners receive secondary health screens.	Accepted	<p>Care UK embedded 2nd Screen Process into practice on 1st December 2018 to ensure all prisoners are fully aware of their second health screen appointment.</p> <ul style="list-style-type: none"> • Second Screen clinics are scheduled 5 days a week and facilitate up to 16 appointments per day. • Two clinicians are allocated to the clinic every day to ensure the prisoners receive robust 2nd screen assessments and any associated treatments they may require at that time. • All new receptions receive an appointment to attend Healthcare for their second health screen. The appointment is very clear in terms of date and time of appointment and includes details of what to expect at the appointment. This appointment is handed to the prisoner on first night of reception. • A list of all new receptions required to attend for second screening is provided to the Unit Managers to ensure they are aware of the prisoner’s requirement to be escorted to Healthcare. Dates and times are provided for clarity. • Prisoner’s appointments are provided on the Automated Telecommunication Machine (ATM). • Healthcare Support Officers attend the residential areas to collect the 	<p>Complete</p> <p>Head of Healthcare</p>

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			<p>prisoner for their second screen appointments.</p> <ul style="list-style-type: none"> The “Did Not Attend” procedure is applied which dictates the prisoners are provided with a second opportunity to attend for second screening. <p>Prisoners are entitled to decline the opportunity for second screen and healthcare professionals cannot enforce their attendance. Their refusal however is recorded in the prisoner’s medical record, stating they “Did Not Attend”. This was introduced in 2019. Prisoners are then issued with a letter of their non-attendance of the secondary screen and provided with an option for them to rebook the appointment through the ATM system. This letter will be scanned onto SystmOne for audit purposes. This procedure commenced in November 2019.</p>	
2	The Head of Healthcare should ensure that prisoners are promptly informed of diagnoses made by secondary care services.	Accepted	Local Operating Procedures were refined (in August 2019) to ensure timely attention to all communications received into the electronic workflow. The workflow is audited on a weekly basis by the Head of Healthcare to ensure the GP’s/ Healthcare Professionals action all correspondence in terms of diagnosis and follow up care from Secondary Care Services.	Complete Head of Healthcare
3	The Director and Head of Healthcare should ensure that all staff who undertake and review risk assessments for prisoners taken to and admitted to hospital understand the legal position on the use of restraints, that	Accepted	<p>Healthcare Professionals are aware of the legal requirements in terms of restraints. Use of Restraints procedure refresher has been delivered to the staff in Reflective Practice Forum in August 2019. Additionally there has been follow up briefings, the last one was held in September 2019.</p> <p>Additionally a Local Operating Procedure has been developed and implemented. All staff have received the Local Operating Procedure and signed</p>	Complete Director & Head of Healthcare

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	<p>assessments fully take in to account a prisoner's health and are based on the actual risk he presents at the time.</p>		<p>a declaration of understanding.</p> <p>Risk assessments are audited monthly to ensure appropriate information is recorded to inform escorting staff of clinical risk/ issues to consider during the patients time in secondary care.</p> <p>The cuffing assessment section of the escort pack has a section for medical information which is completed by healthcare staff and is where they evidence whether there are any medical objections to restraints and where Healthcare staff will note any other medical conditions which may influence the cuffing of prisoners e.g. disabilities, physical ability to escape, medication needs etc.</p> <p>This information is used by discharging Managers to allow them to ascertain along with other assessment whether cuffs need to be applied and at what level. All discharging Managers are aware of the process and that they don't cuff any prisoner while they are receiving life threatening treatment or whose medical condition is such that they would not have the ability to attempt escape. Dispatching managers sign to evidence that all risk factors have been taken into consideration.</p>	