

**Action Plan – Mr Elvis Kwiatkowski at HMP Long Lartin – Self-Inflicted Death on 05/08/2018**

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Head of Healthcare should ensure that all healthcare staff understand that when assessing a prisoner's risk of suicide and self-harm, evidence of known risk factors should be fully considered and balanced against how the prisoner presents themselves and staff perceptions of the prisoner's state of mind.	Accepted	<p>The Inclusion team do understand risk factors to be considered when undertaking and completing risk assessments.</p> <p>Following this report, the importance of this recommendation will be discussed during next team business meeting (has already been discussed in daily morning team meeting).</p> <p>Supervision will ensure that this practice continues.</p> <p>The Head of Healthcare will complete a record keeping audit, to ensure that these considerations are documented on patient records.</p>	Head of Healthcare and Inclusion Services August 2019
2	The Governor and Head of Healthcare should ensure that all staff are reminded of the importance of sharing information about a prisoner's risk of suicide and self-harm, including any changes in behaviour that may indicate an increased risk.	Accepted	<p>The Inclusion Team are aware of the importance of sharing information. If there was information pertaining to a risk to self, others and/or the security of the prison, this information would be shared with appropriate others.</p> <p>Following this report, the importance of this recommendation will be discussed during next team business meeting (has already been discussed in daily morning team meeting).</p> <p>Supervision will ensure that this practice continues.</p> <p>The Head of Healthcare will recirculate guidance around when and how to share patient information.</p> <p>Healthcare and Inclusion staff are invited to the prison weekly Risk Management meeting, where a co-ordinated approach is adopted in sharing</p>	Head of Healthcare and Inclusion Services August 2019  Head of Safer Custody

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			<p>information and managing complex individuals at risk of suicide or self-harm. ACCT reviews are multi-disciplinary with representatives from healthcare, chaplaincy and other partner agencies invited, to ensure that concerns about any change in a prisoner's behaviour can be shared. Staff will also be reminded during daily briefings of the importance of sharing information with partner agencies.</p>	Completed
3	<p>The Head of Healthcare should ensure that the current system for identifying those who require management under the CPA is reviewed and that:</p> <ul style="list-style-type: none"> <li>• all those identified as needing the CPA are subject to an appropriate care plan;</li> <li>• CPA is applied consistently;</li> <li>• risk assessments which include possible triggers, protective factors and coping strategies are completed as part of care planning;</li> <li>• care plans are recovery focused and include the</li> </ul>	Accepted	<p>Those who require management under CPA are being reviewed at current time (band 6 nurse from Inclusion is working alongside business administrator from CUK regarding same) and this will continue in an on-going manner.</p> <p>All patients on the Inclusion case load have an appropriate care plan.</p> <p>Robust risk assessments are carried out by the Inclusion Team and following this report the team have been reminded to include triggers, protective factors and coping strategies as part of care planning.</p> <p>The Inclusion Team welcome care planning with identified prisoner and utilise an 'outcome-star' approach to plan care in relation to identified need.</p> <p>Care plans are at times shared with prison staff (with the prisoners consent) and identified concerns are shared with Safer Custody.</p> <p>Following this report, the importance of this recommendation will be discussed during next team business meeting (has already been discussed in daily morning team meeting).</p> <p>Inclusion Team managers will complete a care plan, risk assessment and CPA</p>	Inclusion Services August 2019

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	prisoner; and • where appropriate, care plans are shared with prison staff.		audit to ensure all identified recommendations are captured.	
4	The Governor should ensure that control room staff call an ambulance immediately when a medical emergency code is called.	Accepted	A Governor's order will be re-issued to remind all staff of their responsibilities during medical emergencies in line with PSI 03/2013.  Control Room staff will be briefed to ensure they are aware that in the event of a medical emergency staff must call an ambulance immediately. A copy of this instruction has been placed in the Control Room for ease of reference. A global email will also be sent to all HMP Long Lartin staff outlining the medical emergency response protocol. In addition, an ERIC (Emergency Response In Custody) card has been issued to staff indicating when it is appropriate to call a code red or code blue. The ERIC card fits inside the housing of the staff ID cards so that they are accessible at all times.	Head of Operations July 2019
5	The Governor and Head of Healthcare should ensure that staff are given clear guidance and check their understanding about the circumstances in which resuscitation is inappropriate in accordance with European Resuscitation Council Guidelines.	Accepted	The Healthcare department at HMP Long Lartin will brief nursing staff to ensure they are aware of the guidance published in September 2016 by NHS England and HM Prisons and Probation Service, which clarifies the circumstances in which resuscitation is inappropriate and to reinforce the position that cardiopulmonary resuscitation should not be instigated when rigor mortis is present.  The Notice to Staff published in 2017 reminding all staff of the guidelines within this publication will be re- issued and the findings of the PPO report will be included.	Head of Healthcare/ Head of Safer Custody August 2019

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6	The Governor should ensure all staff, irrespective of status, position or experience, are provided with formal support from the prison, following a death in custody.	Accepted	Members of the Senior Management team will be reissued with the guidance in relation to Hot Debriefs and Post Incident Stress Symptoms to reiterate the importance of ensuring that every member of staff involved in an incident is given the opportunity to attend the hot debriefs and are offered the appropriate post incident support in accordance with PSI 02/2018 and PSI 64/2011.	Deputy Governor August 2019