

Action Plan – Mr Damien Horner at HMP Lindholme – Self-Inflicted Death on 06/03/2019

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Governor should ensure that all information indicating violence, bullying, debt and intimidation is fully coordinated and investigated and that apparent victims are effectively protected and supported.	Accepted	<p>All acts of violence, bullying and intimidation, including those that are debt related, are referred to the Safer Custody team through the CSIP process, a national model introduced to manage those prisoners with challenging behaviours. All incidents are now triangulated every morning at the residential briefing using IR, IRS and wing observation books, to ensure a co-ordinated approach and that all incidents have been captured. The Safer Custody team are responsible for carrying out a full investigation and for passing the outcomes to Residential Custodial Managers for further action, as deemed appropriate. All victims are interviewed by wing managers and individual intervention plans are designed to suit their needs. A CSIP quality assurance process was introduced in June 2019 and is currently being embedded.</p> <p>Prisoners assessed as presenting a high level of risk to others are warned at Reception about consequences of continued anti-social behaviour, and problematic prisoners are discussed at the weekly SIM meeting.</p>	Head of Safety and Equalities Completed
2	The Governor should ensure that segregation unit staff carry out good quality conversations with all prisoners, in line with the requirements of PSO 1700.	Accepted	<p>Segregation staff are required to interact and converse with all men located within the unit at least three times a day. A record is made on the prisoner's individual Segregation day sheet of each of these interactions and a daily entry made on NOMIS.</p> <p>The Duty Governor is also required to visit the Segregation Unit on a daily basis and converse with each prisoner located there. This is recorded on the Segregation daily history sheet. The Duty Governor also checks the entries made by the Segregation staff to ensure compliance and to consider any concerns raised.</p>	Head of Residential Completed

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			<p>Each prisoner located in the Segregation Unit now has a key worker assigned to them, who spends 45 minutes a week with them in line with the Offender Management in Custody (OMIC) Policy. Custodial Managers also visit the men who previously resided on their wings on a weekly basis to ensure continuity of care. The importance of carrying out good quality conversations has been reiterated to all Segregation staff during daily briefings.</p>	
3	<p>The Governor should ensure that all prison staff are made aware of and understand their responsibilities during medical emergencies, including that:</p> <ul style="list-style-type: none"> • night staff enter cells as quickly as possible in a life-threatening situation; and • night staff use the appropriate medical emergency response code, by Radio where possible, to effectively communicate the nature of the emergency. 	Accepted	<p>All new operational staff receive tuition during their initial POELT training course about the actions that must be taken when they discover an unresponsive prisoner. Understanding of their responsibilities is checked by prison staff during their induction period.</p> <p>To reinforce this understanding, the Head of Safer Prisons will re-issue Notices to Staff (NTS), Code Blue, Code Red and Preservation of Life, Opening cell doors during the night / patrol state, to remind staff of their responsibilities during medical emergencies, including the importance of calling the correct emergency code, by radio where possible, and of the appropriate actions to be taken in potential life threatening situations in order to preserve life, during the night / patrol state.</p> <p>These NTS will be sent via email to all functional heads who will personally issue both notices to each individual within their area of responsibility. Staff are required to sign to confirm that they have read and understood the contents. These NTS will be reissued at least once a year, and the same process will apply. The NTS are also displayed in the communications room and in other staff areas as a reminder of the procedures to follow.</p> <p>In addition, an Emergency Response in Custody (ERIC) pocket sized card has</p>	<p>Head of Safety and Equalities September 2019</p>

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			<p>been issued to all staff. The ERIC card provides a prompt on the actions required during a medical emergency and fits inside the housing of the staff ID cards so that they are accessible at all times.</p> <p>Ad hoc management checks to test understanding will be carried out during Governor's rounds.</p>	
4	The Governor and Head of Healthcare should ensure that any staff named in this report are given the opportunity to read the report at the draft stage in line with paragraph 1.11 of PSI 58/2010.	Accepted	All staff named in this report have been provided with a copy of this report.	Head of Healthcare Head of Safety and Equalities Completed