

**Action Plan – Louis Thomas. HMP Isle of Wight. Self- Inflicted. 12/01/2018**

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Governor should ensure that all prison staff are made aware of and understand their responsibilities during medical emergencies, including that the correct medical code is communicated and that an ambulance is called immediately.	Accepted	<p>A Notice to Staff is issued annually reminding all staff of their responsibilities under the medical emergency protocols, including during night state. The notice includes detailed information regarding the response required when calling a medical emergency and the use of emergency codes. This was re-issued in August 2018 and amended to reflect the requirement that an ambulance must be called immediately. These instructions are also re-iterated via team meetings and understanding checked through staff appraisal procedures.</p> <p>Additionally from August 2018, training and awareness sessions regarding the medical emergency code process have been included as part of the staff annual Control and Restraint (C&amp;R) refresher training.</p>	Head of Operations/People Hub Manager/Head of Residence. Completed
2	The Governor should ensure that all staff are reminded that when a prisoner's life is in danger, they should enter the cell as quickly as possible, especially when the prisoner has a history of attempted suicide and self-harm.	Accepted	We will continue to reinforce local and national policy on entering cells with all staff, which requires staff to enter a cell to deal with a situation as quickly as possible but makes clear that they are not expected to take action which put themselves or others in unnecessary danger. This will continue to be communicated through the issue of regular Notices to Staff.	Head of Operations/People Hub Manager /Head of Residence. Completed
3	The Governor and Head of Healthcare should ensure that staff are given clear guidance and check their understanding about the circumstances in which resuscitation is inappropriate in	Accepted	In October 2018 a Notice to Staff was issued by the Head of Healthcare to all staff, highlighting circumstances in which it is/is not appropriate to attempt resuscitation, and in accordance with European Resuscitation Council Guidelines. First Aid training delivery has also be amended to reflect European Resuscitation Council	Head of Operations/People Hub Manager /Head of Residence. Completed

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	accordance with European Resuscitation Council Guidelines.		Guidelines. Understanding of these instructions is checked via team meetings and staff appraisal procedures.	