

Action Plan – Mr Brett Marrs at HMP Wymott – Unclassified on 04/09/2018

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Governor should ensure that the key drug issues at Wymott are identified and that the prison's local drugs strategy is revised by September 2019 to ensure that these key issues are being addressed.	Accepted	The local drug and alcohol strategy will be reviewed and re-written in line with the recent publication of the National Drug Strategy. The review will be completed and the revised policy published by September 2019. This review will take into account key drug issues at HMP Wymott and an action plan formulated to provide assurance that these issues are being addressed. The action plan will be discussed and updated at the bi-monthly drug and alcohol strategy meeting and actions minuted for assurance purposes.	Head of Reducing Reoffending September 2019
2	The Governor should ensure that prisoners suspected of using psychoactive substances, or other illicit substances, are managed in line with the local drug strategy.	Accepted	<p>The management of prisoners suspected to have taken PS or any other illicit substance will form part of the review of the local drug and alcohol strategy. The strategy will be agreed with all partners and pathway leads who will brief staff in their areas of all changes to ensure staff are aware of the actions that must be taken.</p> <p>Once the updated strategy is published, a Notice to Staff (NTS) and Notice to Prisoners (NTP) will also be issued advising them of the changes made. The prison council will be briefed and Way Out TV used to promote the policy.</p> <p>The Robust Recovery Strategy (RR) will also be incorporated into the strategy review so any PS related changes will also be communicated as above.</p> <p>The weekly RR meeting is designed to pick up all incidents of PS/drug usage and ensure appropriate support is offered and a consistent approach is taken by those involved. The weekly RR meeting is minuted for audit purposes.</p>	Head of Reducing Reoffending September 2019

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3	The Head of Healthcare should ensure that all new prisoners are offered a secondary health screen.	Accepted	NHS England has implemented the National Reception templates. This system has now been embedded at HMP Wymott with each prisoner receiving both the first and secondary screening within the allotted time frame.	Head of Healthcare Completed
4	The Head of Healthcare should ensure that healthcare staff use the National Early Warning Score (NEWS) to assess prisoners effectively.	Accepted	<p>HMP Wymott has standardised the nursing team’s assessment of the patient template, which includes the NEWS assessment.</p> <p>Each team member receives support and training around the use of the tool. The management team will develop and implement an audit to test the resilience of the tool.</p>	Head of Healthcare July 2019
5	The Heads of Healthcare at HMP Liverpool, HMP Buckley Hall and HMP Wymott should ensure that there is a robust and auditable process to action and follow up mental health referrals. Outstanding assessments should be brought to the attention of the receiving establishment when a prisoner transfers.	Accepted	<p>HMP Liverpool - The process used to transfer prisoners on the Mental Health Caseload to other establishments includes a comprehensive written handover by Better Health Liverpool to the receiving establishment. SystemOne is accessed and a phone call is initiated as a follow up to ensure the receiving prison is aware of any outstanding assessment.</p> <p>All new admissions are subject to an immediate reception screening and a follow up mental health screen within a week of arrival, unless risk is identified in the initial reception screening which triggers an urgent referral.</p> <p>HMP Buckley Hall - All medical information is transferred via SystemOne from prison to prison. Any referrals will be picked up by the receiving prison, as there is an alert on the SystemOne home page. The Mental Health team at Buckley Hall always now ring the receiving prison to discuss the prisoner being transferred if there are any mental health issues including referrals.</p>	<p>Head of Healthcare Completed</p> <p>Head of Healthcare Completed</p>

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			<p>HMP Wymott – A system has been introduced to ensure that new applications/referrals are discussed every morning at the daily mental health team briefing. They are then be allocated to a mental health nurse for a mental health well man assessment within 2 weeks of the referral being discussed. This has been discussed all the team at a morning briefing and all staff have been emailed by the manager clarifying the process and the expectations.</p>	<p>Mental HealthCare Manager, Completed</p>
6	<p>The Governor should ensure that the importance of checking prisoners before unlocking them is incorporated into local staff training.</p>	Accepted	<p>The NTS reminding staff of the actions to be taken during welfare checks on prisoners when unlocking has now been reissued. This topic will also form part of a presentation at a full staff briefing in the upcoming months.</p> <p>Training will also be delivered to staff at monthly training shutdowns throughout the remainder of this year to promote awareness for all operational staff and highlight the importance of obtaining a response from every individual when unlocking prisoners, particularly following long periods of lock up, including morning unlock and after lunch. Learning from Mr Marrs' death will be used to reinforce the importance of obtaining a response from all prisoners at unlock.</p>	<p>Head of Safer Living December 2019</p>
7	<p>The Governor should ensure that, for the next three months, a manager checks that an ambulance has been called immediately following receipt of a medical emergency code.</p>	Accepted	<p>Communication has been sent to all Orderly Officers regarding the need to ensure that an ambulance has been called immediately after a medical code has been called. This will be evidenced in the Orderly Officer's Daily Log.</p> <p>An NTS which reiterates the procedures to follow in a medical emergency was also re-issued in May 2019. The Manager's check has been added to this notice. Communications staff have been given this notice personally and have</p>	<p>Head of Operations July 2019</p>

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			<p>signed to confirm receipt. A copy is also displayed in the Control Room.</p> <p>All staff at HMP Wymott have been given an Emergency Response in Custody (ERIC) card detailing what they must do in a medical emergency. The next staff training day will incorporate training around medical emergencies and what measures to take.</p>	