

Action Plan – Mr Derick Mileham at HMP Lindholme – Unclassified on 11/09/2018

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Governor should initiate an investigation into the Officer's actions on 11 September 2018.	Accepted	A letter of intent to interview the Officer has been issued along with the Terms of Reference of the Investigation. The outcomes will be made known to the Commissioning Authority upon completion of the investigation and further action taken as deemed appropriate.	Governing Governor Completed
2	<p>The Governor should ensure that all prison staff are made aware of and understand their responsibilities during medical emergencies, including that:</p> <ul style="list-style-type: none"> • the effects of PS use can be life-threatening; • staff should call an emergency medical code when they find a prisoner unresponsive, irrespective of what they consider to be the cause; and • staff should enter cells as quickly as possible in a life-threatening situation 	Accepted	<p>In December 2018 the Head of Safer Prisons reissued a Notice to Staff (NTS) reminding staff of their responsibilities during medical emergencies, including the importance of calling the correct code (Code Red/ Code Blue). The NTS was issued via the line manager and staff are required to sign to say they have read and understood the content of the NTS. The NTS will be reissued every year, and the same process will apply.</p> <p>In addition, an Emergency Response in Custody (ERIC) pocket sized card has been issued to all staff .The ERIC card provides a prompt on the actions required during a medical emergency and fits inside the housing of the staff ID cards so that they are accessible at all times.</p> <p>Staff are reminded during daily residential briefings of the implications and dangers of prisoners taking Psychoactive Substances and that the result can be potentially life-threatening. Staff are also advised of all fatalities when they occur through a NTS.</p> <p>All staff have received training regarding the actions that must be taken when discovering an unresponsive prisoner. This includes calling an emergency medical code, entering the cell and preserving life. Local Security Instruction 8.1.10 also details procedures to follow when entering a cell during night state. A Notice to Staff will be issued to remind all staff of the importance of following these procedures.</p>	Head of Safer Prisons June 2019

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3	The Governor should ensure that radios are in good working order.	Accepted	<p>Operational order 03.18 was emailed to all staff in January 2018, and this will now be re-issued. A copy is also prominently displayed in the main gate. This order reminds staff of the process to be followed when drawing a radio, including that they are responsible for joining the network and requesting a test call, so that communications (comms)/control room staff are aware of their identity, whereabouts and duties, and to confirm that the radio is transmitting. The identity of each out-station is also recorded on a board by comms/control room staff. A relevant call sign will also be allocated at that time. In line with the Local Security Strategy, routine net test calls are now conducted AM and PM in order to confirm the identity of the member of staff and check the signal strength and a record of these calls is kept.</p> <p>Radios are stored in main gate, where the operational support grades (OSG's) are responsible for checking the fabric of the radio and the life span of the battery. All batteries are charged during night state. This ensures that all radios are issued with a fresh battery. Staff collecting the radios are responsible for ensuring that the battery has sufficient life prior to departing the gate area.</p>	Head of Operations May 2019
4	The Chief Executive of HMPPS should provide the Ombudsman with a revised date for issuing detailed national guidance on measures to reduce the supply and demand of drugs in prisons, and an assurance that this new date will be met.	Accepted	Tackling the misuse of drugs in prisons is a key priority for HMPPS to ensure that prisons are safe, secure and reduce reoffending. We have formed a Drugs Taskforce, working with law enforcement and health partners across government to restrict supply, reduce demand and build recovery. The Prison Drug Strategy was published in April 2019 and provides overarching direction for HMPPS and key partners, while the guidance provides practical advice and examples of good practice and will be embedded across the prison estate.	CEO, HMPPS Completed