

**Action Plan – Mr Sean Gould at HMP Wymott – ONN on 26/11/2017**

<b>No</b>	<b>Recommendation</b>	<b>Accepted/Not Accepted</b>	<b>Response</b>	<b>Target date for completion and function responsible</b>
1	The Head of Healthcare should ensure that prisoners receive a secondary health screen within seven days in accordance with NICE guidance.	Accepted	Currently a nurse is designated to Hotel One, which is the reception radio. This nurse completes the first and second reception screen together on a prisoner's arrival. However, a process will be introduced whereby the first reception screen will be carried out on arrival and the prisoner will then be booked in for their second screen whilst on the induction wing, within 7 days, according to NICE guidelines. The induction wing is currently under review and being re-designed in order to accommodate these changes.	Head of Healthcare November 2019
2	The Head of Healthcare and the manager of the integrated mental health team should ensure that prisoners with mental health issues are referred promptly to the mental health team. Prisoners should receive appropriate reviews which are recorded and implemented.	Accepted	<b>Healthcare:</b> Since a new Reception template and process were introduced, all staff now complete a task to the Mental Health Service, which is followed with a paper copy, where the nursing staff have any concerns. If the prisoner has been transferred on an open ACCT document then they will see the Mental Health team the same day.	Head of Healthcare Completed
		Accepted	<b>Mental Health:</b> Where referrals are made to the Mental Health team a process is now in place where prisoners will be allocated to a Mental Health nurse within 72 hours for a mental health well man assessment. This assessment will lead to the appropriate mental health treatment pathway being put in place and this is recorded on SystemOne. Any ongoing care will continue to be reported on SystemOne and a care plan will be implemented.	Mental Health Team Manager Completed
3	The Governor should ensure that prisoners suspected of diverting their medication and using psychoactive substances, or other illicit substances, are managed in line with the local drugs strategy.	Accepted	A protocol for the management of prescribed medication was published in April 2019. This included the actions that staff should take when a prisoner is suspected of diverting their medication. HMP Wymott's Drug and Alcohol strategy is currently being re-written and will include reference to the above protocol, as well as guidance about the management of prisoners suspected of using illicit substances and how they should be referred to substance misuse services. The revised strategy will be published in September 2019.	Head of Reducing Re-Offending September 2019

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4	The Governor should ensure that the key drug issues at Wymott are identified and that the prison's local drugs strategy is revised by November 2019 to ensure that these key issues are being addressed.	Accepted	A weekly Robust Recovery/Security meeting has been introduced where key drug issues are discussed and immediate responses actioned. Bi-monthly Drug and Alcohol strategy meetings also look at current issues and discuss responses. The Drug and Alcohol strategy is currently being re-written which will incorporate HMP Wymott's key drugs issues. This will be published in September 2019.	Head of Reducing Re-Offending September 2019
5	The Governor and Head of Healthcare should ensure that a copy of this report is shared with members of staff so that they are aware of the Ombudsman's findings.	Accepted	The report will be shared with all named staff.	Head of Healthcare/Mental Health Team Manager September 2019