

Action Plan – Mr Allan Stevens at HMP Gartree – Natural Cause on 11/04/2019

No	Recommendation	Accepted/ Not Accepted	Response	Target date for completion and function responsible
1	The Head of Healthcare should ensure that all patients with complex health needs have clear and personalised plans, consistent with NICE guidelines.	Accepted	<p>All prisoners have care plans in place to address their needs. An advanced nurse practitioner has been employed to facilitate their needs and assess risks associated with complex needs. Clinics are run twice a week dedicated to assessing and planning for the care of prisoners with complex needs.</p> <p>A clinical matron has been employed for primary care who attends forums and training to promote best practice.</p>	Complete Healthcare
2	The Governor should ensure that all prison staff are made aware of and understand PSI 03/2013 and their responsibilities during medical emergencies.	Accepted	<p>A Notice To Staff reminding them of the Emergency codes and when to call them will be communicated to staff signed by the Governor.</p> <p>Booklets/hand-outs on “Emergency Codes” are available to all staff and are also issued to all new staff as part of radio training.</p>	June 2020 Governor
3	<p>The Governor and Head of Healthcare should ensure that:</p> <ul style="list-style-type: none"> • all staff undertaking risk assessments for prisoners taken to hospital understand the legal position on the use of restraints; and • healthcare staff complete the healthcare section of the risk assessment in all cases. 	Accepted	<p>Healthcare have a designated member of staff to conduct the risk assessments for transfer, who are aware of the need to balance the risk of escape with the risk to life and the illness/reason why the individual is going on escort. They will give medical and clinical advice on whether cuffs should be used.</p> <p>Managers are to be informed by the Governor via email of the Graham Judgement that they are to be fully aware of the need to ensure that the risk of using a restraint on an individual is balanced against the risk to their health and life; the Managers ultimate decision on use/non-use of restraints must reflect the recommendations made by healthcare.</p> <p>All sections including the healthcare assessment must be completed before any senior manager signs off the escort risk assessment.</p>	June 2020 Healthcare

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4	<p>The Governor should ensure that the risk assessment form for hospital escorts makes it clear that:</p> <ul style="list-style-type: none"> • healthcare staff must provide information on the prisoner's current state of health and mobility; and • prison managers must confirm that they have read and taken into account the healthcare information about the prisoner's current state of health and mobility in determining the level of security needed. 	Accepted	<p>There is a specific Health care Risk Assessment form attached and linked to the establishment Escort Risk Assessment form which clearly provides information on prisoners' current state of Health and any objection to restraints.</p> <p>This information is considered as part of the Risk Assessment process. The authorisation of escort Risk Assessment by the Governor/Deputy Governor/in-charge Governor confirms they have considered all information provided as part of the decision making including Healthcare information.</p>	<p>Complete</p> <p>Healthcare/Prison Managers</p>
5	<p>The Governor should share this report with a prison manager and arrange for a senior manager to discuss the Ombudsman's findings with him.</p>	Accepted	<p>The Governor will arrange to discuss the findings and ensure that lessons have been learnt as part of the discussion</p>	<p>June 2020</p> <p>Governor</p>
6	<p>The Governor should share this report with the officer and arrange for a senior manager to discuss the Ombudsman's findings with him.</p>	Accepted	<p>The Governor will arrange to discuss the findings and ensure that lessons have been learnt as part of the discussion</p>	<p>June 2020</p> <p>Governor</p>

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No	Recommendation	Accepted/ Not Accepted	Response	Target date for completion and function responsible
7	The Governor should ensure that the key drug issues at Gartree are identified and that the prison's local drugs strategy is revised to ensure that these key issues are being addressed.	Accepted	The functional responsibility of the local Drug Strategy is being led by Head of Reducing Reoffending and is currently under review, this will include identifying and implementing measures to address key drugs issues.	September 2020 Governing Governor