

**Action Plan – Mr Brandon Cliffe - Death in Custody - HMP Peterborough on 20/05/2019**

<b>No</b>	<b>Recommendation</b>	<b>Accepted/ Not Accepted</b>	<b>Response</b>	<b>Target date for completion and function responsible</b>
1	The Head of Healthcare should ensure that all primary care staff adhere to the Royal College of Physicians' National Early Warning Score guidance for frequency of monitoring of observations for unwell patients and recommended clinical escalation procedures.	Accepted	<p>All clinical staff will complete on-line training, to ensure understanding and what is expected</p> <p>Posters detailing National Early Warning Score (NEWS) escalation process were placed in all clinical areas in September 2019.</p> <p>The NEWS template will be added onto SystemOne.</p>	<p>December 2019 Head of Healthcare</p> <p>30 November 2019</p>
2	The Head of Healthcare should ensure that all primary care staff are able to identify, report and assess identified vulnerabilities including learning disabilities and mental capacity.	Accepted	<p>All healthcare staff have received training on safeguarding as part of the induction process; this includes vulnerable adults.</p> <p>Assessing for learning difficulties and mental capacity will be included in the Reception Checklist.</p>	<p>Complete Head of Healthcare</p> <p>30 November 2019</p>
3	The Head of Healthcare should ensure that all primary care staff seek clarification about information received from prisoners in relation to their health needs	Accepted	<p>Posters have been disseminated to all clinical areas in Reception (in November 2019) clarifying responsibility for the care of residents. This includes taking and responding to a verbal medical history.</p> <p>This responsibility is to be communicated to all staff via the daily huddles and via a formal memo from the Head of Healthcare. It will also to be included on the nurse and GP induction programme.</p>	<p>Complete Head of Healthcare</p> <p>30 November 2019</p>