

Action Plan – Mr Graham Birchwood at HMP Wayland – Natural Cause on 09/09/2019

No	Recommendation	Accepted/ Not Accepted	Response	Target date for completion and function responsible
1	The Head of Healthcare should ensure that all prisoners with identified long-term conditions have a specific personalised management plan in place, in line with NICE guidelines.	Accepted	Actions are taken in line with NICE guidelines and we have a NICE clinical pathway for each long term condition. A nurse is being appointed to each prisoner with a long term condition. Care UK are currently reviewing all prisoners with long term conditions.	Complete Head of Healthcare
2	The Governor and Head of Healthcare should ensure that all staff are given clear guidance on the circumstances in which resuscitation is inappropriate, in line with European Resuscitation Council Guidelines.	Accepted	Guidance that adheres with European Resuscitation Council Guidelines has been circulated to all staff immediately following the incident. We will recirculate this information every quarter to ensure that new staff are aware of the official guidance. Information is also available in the shared IT system and on the staff information boards.	Complete Head of Healthcare/Head of Safety
3	The Governor should ensure that staff completing roll checks are aware of their responsibilities and they must satisfy themselves all prisoners are present and correctly accounted for, that they have not escaped, and are not obviously ill or dead.	Accepted	Roll checks will be carried out as per the local security strategy. Staff will be re-briefed as to correct roll check protocol. This was also recirculated to all staff post incident. We have also reinstalled a night pegging system to provide assurance that the landing are being patrolled during night state and torches are used to ensure lighting is appropriate in the cell.	Complete Head of Operations
4	The Governor should arrange for this report to be shared with the OSG and for a senior manager to discuss our findings with him.	Accepted	The OSG's Line Manager will be provided with the report to discuss the findings directly with him. Any relevant feedback will be recorded in his appraisal report.	March 2020 Head of Operations

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5	The Governor should initiate an investigation into the OSG's refusal to be interviewed by telephone with a view to considering if disciplinary or other action is appropriate.	Accepted	The Deputy Governor will initiate a Management Enquiry and use findings from this to decide if any action should be taken.	March 2020 Deputy Governor
6	The Governor should remind all staff that they are required to cooperate with PPO investigations in line with PSI 58/2010.	Accepted	The Head of Safety will circulate a reminder to all staff that they are required to cooperate with PPO investigations in line with PSI 58/2010 and this will be placed on the agenda for the safer custody meeting.	March 2020 Head of Safety
7	The Governor should ensure that all prison staff are made aware of and understand PSI 03/2013 and their responsibilities during medical emergencies, including that they use the correct medical emergency code to communicate the nature of the emergency effectively.	Accepted	The correct protocol was circulated immediately after Mr Birchwood's death and we will recirculate this information quarterly to ensure that new staff are aware of the official guidance. Information is also available in the shared IT system and on the staff information boards	Complete Head of Safety