

Action Plan – Mr Alexander Hurley at HMP The Mount – Natural Causes on 26/12/2019

No	Recommendation	Accepted/ Not Accepted	Response	Target date for completion and function responsible
1	The Governor should ensure that all staff are made aware of and understand PSI 03/2013 and their responsibilities during medical emergencies, including the need to call a medical emergency code promptly.	Accepted	<p>A staff information notice has been issued on 5th June 2020 reminding staff of their correct response during medical emergencies. It describes the need for calling emergency response code at the earliest opportunity and procedures during patrol state when there are serious concerns about the health of a prisoner.</p> <p>Going forward we have now planned to publish a staff information notice every six months to remind staff of their responsibilities in medical emergencies.</p>	Complete Governor
2	The Governor should ensure that a copy of this report is shared with a CM and an OSG and that a senior manager discusses the Ombudsman's findings with them.	Accepted	The Head of Safer Custody has shared the Ombudsman's report with the CM and the Head of Chaplaincy has completed the same action with the OSG (June 2020). Their actions during the incident were discussed in depth and they are both aware of the issues highlighted so they will amend their behaviour appropriately if they are ever in a similar situation.	Complete Head of Safer Custody & Head of Chaplaincy