

Action Plan – Mr John Price at HMP Holme House – Natural Cause on 24/02/2020

No	Recommendation	Accepted/ Not Accepted	Response	Target date for completion and function responsible
1	The Head of Healthcare should ensure that prisoners with diabetes receive a structured annual diabetic review in line with NICE guidelines.	Accepted	<p>The NICE guidance on NG28 'Type 2 diabetes in adults: management' and NG17 'Type 1 diabetes in adults: diagnosis and management' will be shared with all staff in secure environments to ensure awareness amongst healthcare staff.</p> <p>System 1 reporting mechanism will be used to run reports and build an auditable appointment system. Currently there is a nurse with a specialist diabetic qualification that manages this cohort of patients, it would therefore be their responsibility to action the appointment ledger however the establishment will have oversight to ensure the process is robust. The establishment will ensure that patients are added to the register and this will be audited initially on a monthly basis.</p>	<p>December 2020</p> <p>Head of Healthcare</p>
2	The Head of Healthcare should ensure that all healthcare staff use the MUST tool, where appropriate, in line with NICE guidance.	Accepted	<p>NICE guidance on 'Nutrition Support in Adults' has been shared with all staff (in October 2020) in secure environments to ensure awareness amongst healthcare staff.</p> <p>The MUST tool will be embedded into ALL care plans. This will be completed by Admin manager as soon as possible. As part of Spectrum's Annual audit programme for 2020/21 the MUST audit is scheduled to be completed across all establishments in December 2020.</p>	<p>Complete</p> <p>Head of Healthcare</p>
3	The Head of Healthcare should ensure that the healthcare staff are aware of the process for communicating abnormal blood test results so that any issues	Accepted	A Standard Operating Procedure will be developed for the process of blood tests including communicating abnormal blood test results and ALL staff will be made aware of the process. This will be presented by Head of Healthcare at team meeting and adherence to the process will be monitored and managed by the Head of Healthcare or Clinical Lead.	<p>December 2020</p> <p>Head of Healthcare</p>

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	are dealt with in a responsive and timely manner.			
4	The Head of Healthcare should ensure that healthcare staff are aware of the escalation and communication procedures if prison staff are unable to facilitate a hospital transfer.	Accepted	A clear escalation process will be in place and embedded into practice. The Head of Healthcare will develop process in conjunction with other establishments to ensure a consistent approach.	December 2020 Head of Healthcare