

Action Plan – Mr Ernest Buchanan at HMP Ashfield – Natural Cause on 07/04/2020

No	Recommendation	Accepted/ Not Accepted	Response	Target date for completion and function responsible
1	<p>The Director and Head of Healthcare should ensure that, when a prisoner is taken ill out of hours:</p> <ul style="list-style-type: none"> • prison staff tell healthcare staff; • healthcare staff give clear and detailed guidance to prison staff when they ask them to monitor a prisoner; and • staff make a full and accurate record of the incident, including details of any discussions with other staff and agreed actions. 	Accepted	<p>Following a review of internal procedures all relevant staff were issued with a Notice to Staff on the 9th of September; this included an instruction that that any cell call answered out of hours relating to medical care is to be recorded in the wing observation book, recorded in the Night Managers healthcare overview, recorded on the prisoners P Nomis case notes and recorded in the Duty Managers handover log.</p> <p>A detailed email with information is also to be sent to the Healthcare Team function mailboxes before handover of duties. The notes are to record any discussions with staff or out of hour's on-call Doctor and to specifically record any instructions on monitoring of prisoners.</p> <p>Guidance/instructions to prison staff will be managed by the nursing team. OOGP will give clear and detailed instructions and expectations will be provided and documented in the medical record. Where clinical monitoring is required arrangements will be made for the prisoner to be transferred to a facility where they receive the appropriate monitoring by appropriately trained health professionals i.e. hospital.</p>	<p>Complete</p> <p>Director & Head of Healthcare</p>