

Action Plan – Mr Gamal Bahid at HMP Oakwood – Natural Causes on 27/05/2020

No	Recommendation	Accepted/ Not Accepted	Response	Target date for completion and function responsible
1	The Director should ensure that Oakwood's emergency medical code policy reflects the provisions of PSI 03/2013 and staff understand its requirements, particularly that an emergency code should be radioed immediately in the event of an emergency.	Accepted	To ensure the staff, fully understand their responsibilities, A Directors Order dated 6 June 2020 has been reissued on the 16 October 2020. The Order reminds all staff that they're make them self's fully aware of the medical Emergency Response Codes as per PSI 03/2013.	Complete Safer Custody
2	<p>The Director should:</p> <ul style="list-style-type: none"> • ensure that all staff are aware of the provisions in PSI 24/2011 on entering cells alone where there is risk to life if it is safe to do so; and • share this report with Officer A and arrange for a senior manager to discuss the Ombudsman's findings with him. 	Accepted	<p>To ensure the staff, fully understand their responsibilities, A Directors Order has been issued on the 17 October 2020. The order reminds staff of their responsibilities in line with the Local Security Strategy and PSI 24/2011.</p> <p>The Head of Safer Custody will speak to the named officer when he returns (in late October 2020), and explain what actions he must take in entering cells alone where there is risk to life if it is safe to do so. He will also be given a copy of the Directors Order.</p>	Complete Security
3	The Director should ensure that all staff are aware which prisoners are shielding or have COVID-19 symptoms so that they can take necessary precautions.	Accepted	The Head Residence sends out a list of all residents that are shielding or have COVID-19, in order to ensure staff are aware of those with symptoms so that they can take necessary precautions. A note is also placed on the cell door of the resident to alert staff.	Complete Residence

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4	The Director should ensure that prison clocks are accurate, particularly those in key locations.	Accepted	New clocks were purchased in September 2020, and have been located in key areas. The clocks are linked so they remain accurate, and show the same time.	Complete Security