

Action Plan – Mr Madison Sefton-Marshall at HMP Featherstone – Natural Cause on 15 June 2018

| No | Recommendation | Accepted/ Not Accepted | Response | Target date for completion and function responsible |
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| 1 | The Head of Healthcare should ensure that there are clear processes for staff to follow in response to any NEWS score that falls into the category of medium to high risk. | Accepted | <p>Care UK have carried out the following actions:</p> <ul style="list-style-type: none"> • SystmOne has had a NEWS template created on to the system on the 9th July 2018. Dependent on the result of the score it shall tell the clinician the next steps to take. On the same date, this feeds into an algorithm. • Staff have undertaken additional training on the NEWS template. This was instigated July 2018. • This is also embedded in clinical supervision ensuring all staff are fully competent and familiar with this process. <p>All staff must undertake clinical/managerial supervision, training is a strong section of the supervision and 100% compliance is mandatory.</p> | <p>Complete</p> <p>Care UK</p> |
| 2 | The Governor should ensure that all staff understand the importance of entering a cell without delay in an emergency, subject to a risk assessment, in order to help preserve the life of a prisoner. | Accepted | <p>A Notice To Staff (NTS) was published in February 2019 reminding staff that during an emergency, subject to a dynamic risk assessment they may enter a cell in order to preserve life.</p> <p>Entering a cell without delay in an emergency has been reiterated to staff in full staff briefings and also during informal conversations and briefings on the house unit.</p> | <p>Complete</p> <p>Head of Safer Custody</p> |
| 3 | The Governor should ensure that all staff are aware of their responsibilities when dealing with | Accepted | <p>A NTS was published informing staff of their responsibilities when dealing with emergency situations and the calling of emergency medical codes.</p> | <p>Complete</p> |

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| | emergency situations and the calling of emergency medical codes. | | Emergency situations and calling of emergency medical codes has been reiterated to staff in full staff briefings and also during informal conversations and briefings on the house unit. | Head of Safer Custody |
| 4 | <p>The Governor should initiate a fact-finding investigation into the following and inform the PPO of the outcomes and whether any disciplinary action has been taken:</p> <ul style="list-style-type: none"> • the actions of two officers in not entering Mr Sefton-Marshall's cell when they could not obtain a response from him; and • the actions of a custodial manager in not calling a code blue medical emergency code as soon as Mr Sefton-Marshall was found unresponsive on the floor of his cell. | Accepted | <p>A fact finding investigation was commissioned in March 2019 to consider the actions of those staff named and whether any further action in relation to their conduct in this matter is necessary.</p> <p>One of the officers has since resigned and therefore it was not possible to interview him in relation to this matter. The other officer was spoken to and given advice and guidance with regards to entering a cell when unable to get a response from a prisoner.</p> <p>The custodial manager retired a short period following the death of Mr Sefton-Marshall, therefore an investigation did not take place against her.</p> | Complete Governor |