

Action Plan – Mr Leslie Lloyd at HMP Dovegate – Natural Causes on 30/04/2020

No	Recommendation	Accepted/ Not Accepted	Response	Target date for completion and function responsible
1	The Director and Head of Healthcare should ensure that all staff undertaking risk assessments for prisoners taken to hospital understand the legal position on the use of restraints and that assessments are proportionate, fully take into account a prisoner's health, and are based on the actual risk a prisoner presents at the time.	Accepted	<p>The Duty Directors Risk Assessment on the Prisoner Escort Paperwork that has to be completed now includes a section to state that 'the use of restraints has been considered in line with medical consideration'.</p> <p>All Duty Directors have been briefed (in October 2020) regarding this and nurses have been given an overview of this information and on the requirement of their medical input to the risk assessment before the Duty Director completes their assessment.</p>	<p>Complete</p> <p>Director & Head of Healthcare</p>
2	The Director should share this report with the Assistant Directors and discuss the Ombudsman's findings with them.	Accepted	<p>Reports were shared with the Assistant Directors on 22/10/20 on receipt of the reports. A conversation was held with one of the Assistant Directors and an email was sent to the other Assistant Director, as they now work in a different contract.</p>	<p>Complete</p> <p>Director</p>
3	The Director should ensure that prison documentation is stored securely and provided promptly when requested during a PPO investigation.	Accepted	<p>All Prison Escort Documentation is now taken weekly to the security department where it is stored for up to 6 months under the General Data Protection Regulation. Our processes have been tightened to ensure that paperwork is stored in one place and is easily accessible. The Offender Management Unit have been notified to collate all paperwork, including paperwork from the security department, in the event of a Death In Custody or serious event whereby the PPO may need information for investigative purposes.</p>	<p>Complete</p> <p>Director</p>