

Action Plan – Mr Kevin Lovatt at HMP Dovegate – ONN on 22/12/2017

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	<p>The Head of Healthcare and the manager of the mental health team should ensure that:</p> <ul style="list-style-type: none"> • prisoners with mental health issues are seen promptly by the mental health team; and • prisoners receive appropriate reviews which are recorded and implemented. 	Accepted	<p>All prisoners identified with mental health issues are seen by the mental health team within the relevant timescales following a referral. For urgent cases the team will ensure that a prisoner is seen within 48 hours. For routine cases prisoners are seen within 5 days.</p> <p>A Rapid Improvement Workshop was conducted between the dates of 12th-15th November 2018 where referral processes were reviewed and streamlined to improve response times. Staffing profiles were also reviewed and additional staff were recruited to ensure that referrals were being processed appropriately and within timeframes.</p> <p>The mental health team has ensured that prisoners receive appropriate and timely reviews which are recorded appropriately. Specific templates have been added to the electronic clinical records to ensure that all reviews are appropriately recorded, and that further review dates are set. These templates include read codes which enable monthly auditing of this action.</p>	Head of Healthcare Completed
2	<p>The Director and Head of Healthcare should ensure that prisoners suspected of using psychoactive substances, or other illicit substances, are managed in line with the local drugs strategy.</p>	Accepted	<p>The Head of Rehabilitative Services has reviewed and rewritten the Local Drug Strategy Policy which has been approved by the Director.</p> <p>This action has ensured that prisoners who are suspected of using psychoactive substance, or other illicit substances will be managed appropriately, in that any referrals received are followed through by the relevant teams.</p>	Head of Rehabilitative Services Completed

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3	The Director should ensure that body-worn video cameras are worn in key areas of the prison such as visits	Accepted	Staff arriving on shifts will be monitored to ensure that they are wearing body-worn video cameras in key areas of the prison. Staff have been made aware of this requirement. The Head of Security is continuing to review the quality and quantity of the cameras available within the prison.	Head of Security Completed
4	The Director should ensure that all staff are aware of and use the appropriate emergency code when they discover an apparent medical emergency.	Accepted	<p>Action has been taken to ensure that all staff attending a medical emergency are aware of the appropriate emergency codes to use so they can inform healthcare staff accurately of the nature of the emergency in order for the correct medical equipment to be brought to the scene of the incident.</p> <p>All operational staff have been issued with emergency code cards which show the appropriate emergency code to use upon discovering a medical emergency.</p> <p>Staff have further been reminded of the appropriate use of emergency codes during staff briefings which informs them when and how to call a code during an emergency.</p> <p>Further discussions have been held during training sessions for Suicide and Self Harm (SASH). This has been delivered by the Head of Healthcare and Deputy Head of Healthcare to staff to discuss code calling from a clinical view.</p>	Safer Custody Completed
5	The Director should ensure that the key drug issues at Dovegate are identified	Accepted	The Head of Rehabilitative Services has reviewed and rewritten the Local Drug Strategy Policy which has been approved by the Director. With the new policy	Rehabilitative Services Completed

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	and that the prison's local drugs strategy is reviewed regularly to ensure that these key issues are being addressed		<p>now implemented, HMP Dovegate will continue to review the key drug issues at the prison to ensure that these issues are being addressed.</p> <p>HMP Dovegate are continuing to conduct regular reviews to ensure that staff are aware of the aims and objectives of their Local Drug Strategy Policy and that the policy is understood by all.</p>	
6	The Director General of the Prison Service should ensure that there is clear guidance and training on the safe use of force when resistant prisoners have items in their mouths which might compromise their breathing.	Accepted	The Use of Force medical emergency training is currently being updated to include specific information that if a prisoner has concealed an item in their mouth, or is suspected of swallowing an item, staff must be aware that there is an increased risk to life and take the necessary medical emergency actions. This training is planned to be introduced in April 2020.	Director General of Prison Service 2020