

Action Plan – Mr Alexander Anderson at HMP Wakefield – Natural Causes on 11/11/2019

| No | Recommendation | Accepted/ Not Accepted | Response | Target date for completion and function responsible |
|-----------|---|---------------------------------------|--|--|
| 1 | The Head of Healthcare should ensure there when there are a number of prisoners requiring escort to outside appointments, processes are put in place to ensure healthcare staff are able to determine which of those prisoners should be prioritised to make best use of the number of escorting staff available. | Accepted | There are currently only 22 available slots for patients to attend hospital appointments, should an appointment last for a full day such as a surgery this will use two of those slots. In order to assess which patients have priority for these appointments a list is sent to healthcare weekly and assessed by a suitably trained clinician. This means that due consideration will be given to prioritising prisoners and maximising the available slots. | Complete Head of Healthcare |
| 2 | The Head of Healthcare should review the processes for arranging GP appointments and devise and implement a system to identify prisoners who need an urgent appointment, so that that there are no delays in prisoners accessing services and being referred for appointments. | Accepted | The primary care model has been restructured in line with Care UK national reform. The new model will be introduced as part of the COVID 19 recovery process. Patients will now access care through a triage process in which priority patients are able to access emergency clinics which will take place at regular intervals. This new model is being introduced as part of the COVID recovery process and will address inefficiencies in GP access. | Complete Head of Healthcare |
| 3 | The Head of Healthcare should ensure that healthcare staff receive training in obtaining valid samples so that there are no delays in prisoners accessing services and being referred for further investigations. | Accepted | The clinical team restructure, which took place in January 2020, allows for greater skill mix in clinical activity. This process is supported by a Training needs analysis which identifies where the gaps in clinical knowledge exist. This process is embedded and ongoing with quarterly reviews of the training need analysis. Post COVID this will also be supported by the introduction of a practice development lead. | Complete Head of Healthcare |
| 4 | The Head of Healthcare should ensure that healthcare staff discuss and document the use of an open- | Accepted | An open door policy is in place on our palliative care suite, this decision is made in conjunction with prison risk assessments. It is accepted that the need for | Complete |

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| | door policy when dealing with prisoners at the end stages of life to ensure that appropriate care and treatment is given in a timely manner. | | documentation of discussions and actions is crucial and has been addressed with the nursing team. | Head of Healthcare & Nursing Team |
| 5 | The Head of Healthcare should ensure that a personalised and specific care plan is completed for all prisoners who are at the end stages of life, which should include pain management. | Accepted | The Head of Healthcare will take over chair of the Gold Standard Framework weekly meetings and dying well in custody charter in order to ensure that these care plans are completed. An audit process of these action plans will be embedded as part of the process. | October 2020 Head of Healthcare |
| 6 | The Head of Healthcare should ensure that prisoners identified as being at risk of falls have a multifactorial risk assessment and a falls prevention care plan which is then implemented in accordance with NICE guidance. | Accepted | This has been a re-occurring recommendation with the assumption that patients were identified as falls risks before they fell. Often the fall itself is the indicator for the patient being at risk. Therefore all patient who are admitted to the palliative care suite or inpatient unit receive a falls risk assessment as a point of good practice and maintaining patient safety. | Complete Head of Healthcare |