

**Action Plan – Mr Robert Summers at HMP Gartree – Natural Causes on 25/04/2020**

<b>No</b>	<b>Recommendation</b>	<b>Accepted/ Not Accepted</b>	<b>Response</b>	<b>Target date for completion and function responsible</b>
1	<p>The Head of Healthcare should ensure that:</p> <ul style="list-style-type: none"> <li>• nurses take medical observations when they have concerns about a prisoner; and</li> <li>• Where this is not possible, requests for clinical tasks to be undertaken are properly documented.</li> </ul>	Accepted	<p>The healthcare handover sheet has been amended (in October 2020) to include those prisoners visited and any follow up required. The nurses also add to the SystemOne ledger those prisoners that have been seen and book appointment for later that day if this required.</p> <p>Roles and responsibilities will be discussed as part of the individual supervision sessions and recorded.</p> <p>Roles and responsibilities for healthcare call signs (Hotel 1 and Hotel 2) will be revisited, revised and discussed with all staff.</p>	<p>Complete Head of Healthcare</p> <p>December 2020</p> <p>January 2021</p>
2	<p>The Head of Healthcare should ensure that prisoners understand the reasons for shielding and have capacity to make an informed choice about whether to do so.</p>	Accepted	<p>Shielding criteria was revisited in September 2020 and all prisoners meeting the criteria were visited by a nurse to discuss. Their consent or refusal to shield has been documented. We will continue to review shielding lists every 3 months or sooner if there are outbreaks locally or in the community</p>	<p>Complete Head of Healthcare</p>
3	<p>The Governor should revise the risk assessment form for hospital escorts to make it clear that:</p> <ul style="list-style-type: none"> <li>• healthcare staff must provide information on the prisoner's current state of health and mobility; and</li> <li>• prison managers must confirm that they have read and taken into account the healthcare information about the prisoner's current state of health and</li> </ul>	Accepted	<p>The current Risk Assessment form already contains a section for Healthcare to provide information on the prisoner's health and state of mobility. It also has a section for Prison Managers to sign to confirm they have read the Healthcare section prior to making a decision on the cuffing levels.</p> <p>Managers will be informed via email and at the Senior Management Team meetings in December 2020, to reiterate the above requirements and to confirm with the O/O and the HCC staff the current state of a prisoner prior to escort to enable them to make a decision that is in proportion to the medical condition of the prisoner at that time.</p>	<p>December 2020 Governor</p>

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	mobility in determining the level of security needed.			
4	The Prison Group Director for the East Midlands should assure the Ombudsman that managers undertaking risk assessments for prisoners taken to hospital understand the legal position on the use of restraints and that assessments fully take into account the health of a prisoner and are based on the actual risk the prisoner presents at the time.	Accepted	<p>The Group Safety will address the use of restraints with managers who undertake risk assessments during a December visit.</p> <p>Discussion around Ombudsman’s recommendations and specifically repeat recommendations is being addressed at the next Senior Managers Board with Governing Governor’s and the Senior Operational Managers Meeting with Deputy Governor’s, where the legal position on the use of restraints will be headlined. The Ombudsman has been invited to undertake some awareness training around recommendations and specifically the use of restraints with managers at Gartree prison.</p>	<p>December 2020 Group Safety Lead</p> <p>February 2021 Group Safety Lead</p>
5	The Governor should ensure that a debrief for staff is held after a death in custody.	Accepted	Managers ensure that debriefs are held following a DIC, care team and TRiM are offered to all staff following such an incident, and in this case staff on bed watch at the time of death were debriefed.	Complete Governor