

**Action Plan – Mr Horace Nix – HMP Elmley – Natural Cause on 15/06/2019**

<b>No</b>	<b>Recommendation</b>	<b>Accepted/ Not Accepted</b>	<b>Response</b>	<b>Target date for completion and function responsible</b>
1	The Head of Healthcare should ensure that residents who are frail and/or elderly receive the supervision and support they need with medical and hospital instructions following investigations and treatment.	Accepted	The process of administering preparations prior to investigations has been changed in June 2019 to ensure that a member of the nursing team informs the patient individually. The nurse will record whether the patient is able to follow the instructions or if they require additional support.	Complete  Healthcare
2	The Head of Healthcare should ensure that the inpatient unit is fully equipped and stocked with special cups and nutritional aids so that a prisoner's hydration is maintained and that timely care and support can be given.	Accepted	Additional nutritional aids have been made available from July 2019 to ensure timely access to care.	Complete  Healthcare
3	The Head of Healthcare should ensure that the prison's Inpatient Unit meets the infection prevention, control, cleanliness and maintenance standards at all times.	Accepted	Daily checks of the hygiene of the unit are carried out in partnership with HMPPS colleagues. Infection control audits are carried out according to the corporate audit cycle. The Head of Healthcare attends the unit daily and carries out a formal assessment of the cleanliness weekly.	Complete  Governor & Healthcare
4	The Head of Healthcare should undertake a quality assurance visit around the prison's inpatient unit and review how conducive the	Accepted	Weekly checks are carried out. These have proved beneficial in picking up small areas of concern before they escalate such as making provisions for the right kind of nursing beds. We have identified an area that would be suitable for end of life care and are awaiting funding to progress this.	Complete  Healthcare

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	environment is for high quality end of life care.			
5	The Head of Healthcare should ensure that early day attendance and admission to a hospice for prisoners with life limiting long term conditions and illnesses is considered before a prisoner actively approaches the end stages of life.	Accepted	The Head of Healthcare will liaise with community colleagues in a timely manner to identify the availability of a hospice bed as a patient approaches the end of life stages. A weekly multidisciplinary meeting takes place to review appropriate clients.	Complete Healthcare
6	The Governor and Head of Healthcare should review the compassionate release process to ensure that a nominated person is identified and is responsible for coordinating, reviewing and progressing applications without delay.	Accepted	The Head of Healthcare will be the nominated person to initiate the compassionate release process. The overall coordination of process is the responsibility of the deputy Governor. Daily discussions will take place between parties to review individual cases to ensure that applications are progressed without delay.	Complete Governor & Healthcare