

Action Plan – Natural Causes - Mr Archie Morrison - HMP Swaleside - 09 June 2017

| No | Recommendation | Accepted/Not Accepted | Response | Target date for completion and function responsible |
|----|---|-----------------------|--|---|
| 1 | The Head of Healthcare should ensure that a suitably qualified clinician reviews a prisoner's medical history on arrival to ensure safe transfer of healthcare between establishments. | Accepted | <p>NHS England's National Template pilot has amended and agreed changes to the clinical templates that are now in the process of being completed. National implementation is currently being organised at care provider level and being delivered.</p> <p>The revised templates will improve the screening processes and identification of past medical history. Staff working in reception are subject to competency assessment for this area of work. Managers will audit the records of new receptions to ensure no referral pathway has been missed.</p> | <p>30 November 2017</p> <p>Head of Healthcare</p> |
| 2 | The Governor should ensure that prison officers monitor and record all meaningful interactions with prisoners who are unwell for an extended period in the wing observation book and/ or the prisoner's NOMIS record. | Accepted | <p>Notice to Staff will be published and sent individually to all staff. This will outline the requirement to record interactions in observation books and on NOMIS. It will also reinforce the importance of working effectively with health providers. This message will be repeated regularly at key operational briefings. Further assurance will be provided by Operational Managers via their Band 5 National Assurance Process.</p> | <p>30 November 2017</p> <p>Head of Residence</p> |
| 3 | The Governor should ensure that prison officers contact healthcare urgently if a prisoner is too unwell to attend a healthcare appointment. | Accepted | <p>Notice to Staff will be published and sent individually to all staff. This will outline the requirement to contact Health providers when a prisoner is too unwell to attend appointments. It will also clearly highlight escalation processes to ensure effective care. This message will be repeated regularly at key operational briefings. Further assurance will be provided by Operational Managers via their Band 5 National Assurance Process.</p> | <p>30 November 2017</p> <p>Head of Residence</p> |

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| 4 | <p>The Governor and Head of Healthcare should ensure that all staff undertaking risk assessments for prisoners taken to hospital understand the legal position, and that assessments fully take into account the health of the prisoner and are based on the actual risk the prisoner presents at the time.</p> | Accepted | <p>All risk assessments will be carried out in line with the Graham judgement.</p> <p>A local review of the risk assessment process will be undertaken to ensure that each decision is properly considered, taking account of all relevant information (including medical opinion) and be proportionate to the risks involved. The Governor will ensure that Operational Managers at establishment level continue to work together with relevant Clinicians to ensure that the use of restraints during escorts to hospital is appropriately risk assessed on an individual case by case basis and the prisoner’s medical condition is considered as part of the risk assessment process. A core principle to be adopted throughout this revised system will be the requirement for senior operational leaders to be part of the decision making procedure.</p> | <p>30 November 2017</p> <p>Deputy Governor</p> |
| 5 | <p>The Executive Director for Long Term and High Security prisons should assure himself that managers at HMP Swaleside properly understand and apply the clear case law relating to the use of restraints during escorted moves outside the prison.</p> | Accepted | <p>A local review of the risk assessment process will be undertaken as explained above.</p> <p>Additionally, complex clinical cases with longer term health issues will be subject to case management planning by the Heads of Security and Healthcare and decision makers will seek fuller medical guidance via the Healthcare team to inform restraint levels.</p> <p>A Duty Governors handbook, containing vital information and guidance in relation to the Graham Judgement and the use of restraints is issued to all Governors and is kept up-to-date immediately with any amendments.</p> | <p>30 November 2017</p> <p>Deputy Governor</p> |

