

Action Plan – Anthony Roberts - HMP High Down NC 22/04/2018

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Head of Healthcare should review the reception screen process for patients with chronic diseases, including COPD and asthma, and should put in place a robust system to ensure healthcare staff appropriately assess disease severity and record baseline observations.	Accepted	<p>A reception screening is completed on all prisoners on arrival. NICE guidance NG57 states that on the initial reception screen questions should be asked about chronic diseases and an appointment made with relevant clinics or specialist nurses if specific needs have been identified.</p> <p>Patients with chronic diseases are seen in the Long Term Condition clinic where a full assessment including disease severity and baseline observations is carried out. The pathway for patients arriving with chronic diseases will be reviewed to ensure they are seen within an agreed timeframe and an operational policy developed.</p>	<p>31 Mar 2019</p> <p>Head of Healthcare</p>
2	The Head of Healthcare should ensure a robust system is put in place within three months of the date of this report to obtain information from a prisoner's GP or other sources during the reception screen. This should cover when it may be appropriate to access information urgently and when it may be appropriate to access information if a prisoner enters custody at a weekend or other times when community services may not be open.	Accepted	<p>GP and community records are requested as soon as possible following a patient's arrival and comply with national guidance. <i>NICE guidance NG57 states 'On entry into prison - arrange for the person's medical records to be transferred from primary and secondary care to the prison healthcare team on the person's entry to prison'.</i></p> <p>A process is now in place to access the Summary Care Record and a robust operational policy was developed in February 2019.</p>	<p>Complete</p> <p>Head of Healthcare</p>
3	The Governor should ensure that all staff are aware of their responsibilities during a medical emergency and prison managers stay up-to-date on a prisoner's condition to ensure the ambulance can leave the prison without delay.	Accepted	Mandatory briefing sessions were set up for all operational and custodial managers in January 2019. In these, the Governor discussed the case and the learning that should be taken from it, as well as best practise and which processes need to be followed under various circumstances. These particularly focused on the	<p>Complete</p> <p>Governor Head of Healthcare</p>

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			<p>use of cuffs and when to take the decision that an ambulance should be dispatched in the absence of a risk assessment. The Governor and Head of Healthcare have agreed that a healthcare professional will remain at the scene with the patient and staff until the ambulance is dispatched.</p>	
4	<p>The Governor and Head of Healthcare should ensure that all staff undertaking risk assessments for prisoners taken to hospital understand the legal position and that risk assessments show clear justification for the use of restraints.</p>	Accepted	<p>A notice to staff was reissued in January 2019 informing staff of the legal position of the use of restraints and the factors they need to take into account when determining the appropriate level of restraint for any escorts outside the prison. The Head of Healthcare will advise the Head of Security of any prisoners who have specific medical issues, and that such information will be fed into the overall risk assessment. An assurance process will be put in place to review risk assessments.</p>	<p>Complete Governor, Head of Healthcare, Head of Security</p>
5	<p>The Prison Group Director, Surrey and Sussex, should assure himself that the Governor takes effective action to address the inappropriate use of restraints at HMP High Down.</p>	Accepted	<p>The Prison Group Director will reinforce with Governors that procedures must be in place to ensure that decisions on the use of restraints are evidenced based and take into account individuals circumstances.</p> <p>The group safety lead, in partnership with establishments, will ensure there is an effective assurance process in place to check compliance.</p>	<p>Complete 28 February 2019 London Prison Group Safety Lead</p>