

Action Plan – Mr Derek Stewart at HMP Durham – Self-Inflicted Death on 09/03/2019

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	<p>The Governor should ensure that all information about bullying and intimidation is fully coordinated and investigated, including that:</p> <ul style="list-style-type: none"> • Apparent victims are effectively supported and protected with meaningful, long-term solutions, which address their individual situations. • Staff consider whether victims are at increased risk of suicide and self-harm. 	Accepted	<p>All acts of violence, bullying and intimidation are referred to the Safer Custody team through the Challenge, Support and Intervention Plan (CSIP) process, a national model introduced to manage those prisoners with challenging behaviours. The Incident Reporting System, wing observation books and Security Information reports are used to provide a system of triangulation which ensures all incidents have been captured.</p> <p>Both perpetrators and victims are supported through this process. All men subject to these procedures are discussed at a weekly Safety Intervention Meeting (SIM), to ensure appropriate intervention and support is in place. This is a multi-disciplinary meeting which adopts a coordinated approach and provides assurance that all men are being challenged and supported appropriately and that all available information is considered.</p> <p>The Safer Prisons team are responsible for investigating all reported incidents of violence, bullying and intimidation with a focus on victims and consideration is given to any increased level of risk as part of this process. Where risk is identified, an individual intervention plan is implemented, designed to suit the individuals need. This will include clear actions and targets in order to provide meaningful long term solutions.</p> <p>The Safer Prisons team have also introduced a process whereby any concerns raised in terms of bullying, debt, self-harm or any incidents that do not result in physical violence, can be communicated to them via a functional mailbox. This allows any member of the team to access concerns reported and ensures that prompt action is taken. If staff are redeployed to other operational duties, the</p>	Head of Res Safety/ Head of Safety Completed

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			administration team can then direct concerns to the appropriate manager on duty. Staff have been made aware of how to report concerns and this is reiterated at the morning operational briefings.	
2	The Governor should ensure that reception staff consider all the information in a prisoner's PER and action accordingly, including discussing issues of concern with the prisoner where appropriate.	Accepted	<p>Reception staff now complete a vulnerabilities assessment for all prisoners on reception. This document has been introduced to ensure that all risks have been captured for prisoners arriving at HMP Durham and to allow for this information to be easily shared with all those involved in the first night procedures and so that any concerns identified can be discussed with the prisoner where appropriate. Once completed, the document is then passed to Healthcare staff, meaning they have immediate access to risks that have been identified for the individual by reception staff. Reception staff have been briefed regarding this new process.</p> <p>All reception staff have been provided with Suicide and Self Harm (SASH) training, which includes a module focused on improving staff understanding of the risk factors which must be considered when assessing a prisoner's risk of suicide and self-harm. Staff have now also been issued with further guidance relating to the identification of risks and triggers, to reinforce the knowledge gained during SASH training and to remind them that decisions should not be based on presentation alone.</p> <p>All reception staff have been reminded that where a risk of suicide/self-harm has been identified, that an ACCT document must be opened at that point.</p>	Head of Reception. Completed