

Action Plan – Mr Graham Gregory at HMP Hull – Natural Causes on 15/04/2019

No	Recommendation	Accepted/ Not Accepted	Response	Target date for completion and function responsible
1	The Head of Healthcare should ensure that staff make themselves available for interviews to allow for accurate reporting of events.	Accepted	The Death In Custody process at Hull was reviewed in November 2019 and amended ensuring interview planning of all identified clinicians – this has been shared with the senior leadership team within healthcare.	Complete Head of Healthcare
2	The Head of Healthcare should ensure that healthcare staff complete second stage screening in line with NICE guidance NG57 and ensure that regular audits are undertaken to monitor compliance.	Accepted	<p>The baseline audit for compliance with NG57 was reviewed in August 2019 identifying any gaps in clinical practice. The baseline audit demonstrated no gaps in service delivery.</p> <p>The Standard Operating Procedures for compliance with NG57 for first and secondary reception screenings will be reviewed in March 2020.</p>	<p>Complete Head of Healthcare</p> <p>March 2020</p>
3	The Head of Healthcare should ensure that all healthcare personnel are aware of the NICE guidance for chronic health needs and that appropriate assessments are completed in a timely manner and ongoing health needs are met.	Accepted	<p>A Lead nurse has been identified for each long term condition (November 2018). Additionally, the clinic profile has been reviewed and updated to ensure appropriate clinical areas are profiled for nurse clinics (incorporating specific long term condition clinics)</p> <p>Older peoples strategy to be implemented by March 2020 and should include 'Falls in older people' (CG161), frailty assessments, social care assessments and specific assessments related to identified co morbidities.'</p> <p>The Long term condition Standard Operating Procedure incorporating all long term condition pathways is currently being reviewed and updated.</p> <p>Templates have been updated and are in use (November 2019) underpinned by NICE guidance for each long term condition.</p>	<p>Complete Head of Healthcare</p> <p>March 2020 Head of Healthcare</p> <p>Complete Head of Healthcare</p>

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			All appropriate NICE guidance will be reviewed ensuring service is continuing to be in line with evidence base.	March 2020 Head of Healthcare
4	The Head of Healthcare should ensure that all staff are aware of the NMC record keeping guidelines so that there is ongoing assessment, planning and continuity of care.	Accepted	We will reinforce understanding of record keeping guidelines of NMC and the local Standard Operating Procedure. Training needs were identified via clinical lead/practice manager audit. Training sessions are scheduled within the prison and are ongoing. This will be monitored by monthly staff training audit compliance and monthly clinical audit overseen by clinical managers.	Complete Head of Healthcare
5	The Head of Healthcare should review the waiting lists and requested investigations process and ensure that they are completed in a timely manner.	Accepted	Waiting List management process is in place (since December 2019) to ensure weekly review of the current waiting list overseen by the practice manager and admin team leader. They will ensure the waiting list management process is embedded. This will be included in the monthly audit overseen by the practice manager and monitored through the senior leadership meeting on a monthly basis.	Complete Practice Manager
6	The Governor should ensure that a family liaison officer is appointed when a prisoner is assessed as seriously ill and that appropriate and timely arrangements are made for early contact with families.	Accepted	<p>We introduced a new risk assessment in June 2019. This prompts the Governor authorising the risk assessment to decide if Next of Kin should be informed at the time of the person being sent to hospital.</p> <p>In addition, if anyone is identified in the monthly complex care meeting as being seriously ill or undergoing tests for long term conditions then the Family Engagement Officer is tasked to establish Next of Kin details to ensure they are correct and up to date and if necessary an Family Liaison Officer will be assigned as part of an early intervention to support families.</p>	Complete Head of residence & Safety