

**Action Plan – Mr Philip Green at HMP Woodhill – Self-Inflicted Death on 30/04/2019**

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	<p>The Governor should ensure that:</p> <ul style="list-style-type: none"> <li>•Those suspected of involvement in bullying or violence are appropriately monitored;</li> <li>•Staff consider whether apparent victims of bullying are at increased risk of suicide or self-harm; and</li> <li>•Apparent victims are effectively supported and protected with meaningful, long-term solutions which address their individual situation.</li> </ul>	Accepted	<p>All known incidents of violence and known victims of bullying are now managed under the national Challenge Support Intervention Plan (CSIP) model. CSIP is a case management model which focuses on those who pose a raised risk of being violent and works to challenge these behaviours and support individuals towards positive change. CSIP is also used to identify and support those who feel under threat or are victims. All those on CSIP have been assigned a case manager who they see regularly. Through this improved consistency staff are more able to manage changes in risk of suicide and self-harm for potential victims of bullying.</p> <p>All victims and potential victims are referred to CSIP and potential support options are determined following an investigation by Safer Custody. The victim or potential victim is now provided with a support letter which sets out the actions to be taken in order to support them. This could be an immediate action, such as a wing move or an open CSIP to manage issues and concerns over a longer period of time. The letters are signed by prisoners to record whether they agree to ongoing support or decline it. Hard copies of the letters are held by the Safer Custody team to ensure that support continues regardless of location moves or other changes.</p>	Head of Safer Custody and Head of Residence February 2020
2	<p>The Governor should work with the Prison Fellowship and the Chaplaincy to establish procedures for formal information-sharing when there are concerns that a prisoner may be a risk to himself or others.</p>	Accepted	<p>The Managing Chaplain is to liaise with the Chair of the local Prison Fellowship Group who facilitate the Sycamore Tree Programs. The Chair has raised this with the local group and will also raise it with the national Prison Fellowship Organisation to ensure there are processes and protocols in place for any referrals relating to concerns over a prisoner's risk to him or herself or others. All staff involved with local Prison Fellowship are to be briefed and protocol is to be produced for staff to follow.</p>	Head of Chaplaincy February 2020

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3	<p>The Head of Healthcare should ensure that:</p> <ul style="list-style-type: none"> <li>•All prisoners referred to the mental health team receive an assessment in a private room with a qualified member of staff; and</li> <li>•Unqualified members of staff are supervised and monitored to ensure that their interventions are appropriate.</li> </ul>	Accepted	<p>Prisoners are invited to attend mental health assessments in the healthcare outpatients department where there are private consultation rooms. If a prisoner fails to attend appointments for a mental health assessment a member of the mental health team will attend the house unit to carry out an assessment in a private room on the wing.</p> <p>Assessments will be undertaken within standard service response times as follows:</p> <ul style="list-style-type: none"> <li>• Emergency: within four hours</li> <li>• Urgent: same day</li> <li>• Routine: within 3-5 days(dependent on local standards)</li> <li>• Primary MH/Group triage: within two weeks</li> </ul> <p>Dependent upon assessment of need, prisoners may receive a primary mental health triage/group screening assessment, sign-posting to other services (to include some Central and North West London (CNWL) partner agencies i.e. addictions) and/or a full Mental Health Assessment.</p> <p>All unqualified mental health practitioners will discuss all case reviews with a qualified member of staff during the daily briefing meeting and actioned as appropriate by registered practitioners. All mental health assessments are documented on SystmOne records using the CNWL offender care template. All interactions between staff and service users will be documented accurately in their SystmOne records.</p> <p>Monthly clinical supervision will be carried out on all staff and a review of a selection of their SystmOne entries discussed.</p>	Head of Healthcare January 2020

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			Feedback about the decision will always be given to the service user (via letter) and referrer and the decisions documented in clinical notes.	
4	The Governor should ensure that prisoners are offered appropriate support following a death in custody or other traumatic event.	Accepted	<p>Following a death in custody a Notice to Staff is issued which outlines the range of support available for prisoners to access. The key worker scheme provides prisoners with additional support alongside support from their regular wing officers and assistance from the Chaplaincy department. Referrals can also be made to the Mental Health team for further support or counselling sessions.</p> <p>HMP Woodhill runs a peer support programme alongside the Samaritans, known as the Listeners scheme, which aims to reduce suicide and self-harm in prisons. Samaritans volunteers select, train and support prisoners to become Listeners. Listeners provide confidential emotional support to their fellow inmates who are struggling to cope. HMP Woodhill is also part of the Samaritans 'Postvention' pilot scheme which provides specific interventions and support for those affected by a death in custody, particularly self-inflicted deaths.</p>	Head of Safer Custody, Head of Residence, Head of Healthcare Completed