

Action Plan – Mr Thomas Brown at HMP Durham – Natural Cause on 12/07/2019

No	Recommendation	Accepted/ Not Accepted	Response	Target date for completion and function responsible
1	The Head of Healthcare should ensure that care plans which meet the health and social care needs of a prisoner are implemented and appropriately monitored and updated.	Accepted	<p>The Regional Primary Care Lead Nurse will develop a regional guidance sheet on individualised care planning expectations for staff to use as a guide.</p> <p>A care planning audit is scheduled on a quarterly basis, with a subsequent action plan to address areas of concern / improvements. Sharing good practice from across the region should also see an improvement.</p>	<p>February 2020 Regional Primary Care Lead Nurse</p> <p>Complete Clinical Governance Manager</p>
2	The Head of Healthcare should ensure that prisoners at risk of falls have an appropriate risk assessment and the assessment is recorded and acted upon.	Accepted	<p>A patient safety alert will be sent to all healthcare staff within the North East Prison cluster reminding them to carry out a falls risk assessment for anyone at risk of falls, and for those who have fallen recently.</p> <p>An audit of risk assessments completed in the healthcare units across the North East Prison Cluster will be undertaken in March 2020, following implementation of an audit tool in November 2019.</p>	<p>February 2020 Clinical Governance Manager</p> <p>March 2020 Clinical Governance Manager</p>
3	The Governor and Head of Healthcare should ensure that all staff undertaking risk assessments for prisoners taken to hospital understand the legal position on the use of restraints, that assessments fully take into account the health of a prisoner	Accepted	<p>Updated guidance from the Security Risk Unit at HMPPS was issued (in November 2019) in relation to the use of restraints for hospital escorts. This has been communicated to all staff and managers via daily briefing and a Notice to Staff.</p> <p>The Head of Healthcare will formally request that the relevant prison representative develops an information aid which explains the legal position for</p>	<p>Complete Head of Security</p> <p>March 2020 Head of Healthcare</p>

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	and are based on the actual risk the prisoner presents at the time, and that staff keep a full record of their decisions.		staff completing and authorising risk assessment on the use of restraints. Upon completion this will be shared with all staff across the North East Prison Cluster.	
4	The Governor should revise the risk assessment form for hospital escorts to ensure that prison managers are required to confirm that they have read and taken into account the healthcare information about the prisoner's current state of health and mobility in determining the level of security needed.	Accepted	The local risk assessment forms have been updated to reflect national guidance and that Managers confirm that the healthcare information has been considered in their final decision (in November 2019).	Complete Head of Security