

**Action Plan – Mr Phillip Birch at HMP Manchester – Natural Causes on 26/03/2020**

<b>No</b>	<b>Recommendation</b>	<b>Accepted/Not Accepted</b>	<b>Response</b>	<b>Target date for completion and function responsible</b>
1	The Head of Healthcare should ensure that DNACPR forms are completed accurately and revise the current process to include an accuracy check by the healthcare manager.	Accepted	The Head of Healthcare has reviewed all the Current UDNACPR forms. From August, any new forms will be accuracy checked by the Head of Healthcare or the Primary Care Manager.	Complete Head of Healthcare
2	The Governor should share this report with the Officer and ensure she is aware of the Ombudsman's findings.	Accepted	Due to COVID 19 the Officer is not currently in the establishment. A Staff Performance and Recognition has been completed highlighting the excellent work by the Officer. The Governor will share with the Officer the full details of the report upon her return to the establishment.	October 2020 Governor