

Action Plan – Mr Peter Hart at HMP Wymott – Natural Cause on 01/09/2019

No	Recommendation	Accepted/ Not Accepted	Response	Target date for completion and function responsible
1	<p>The Head of Healthcare should ensure that all newly arrived prisoners have a comprehensive initial health screen, including that their medical history is reviewed and any health concerns identified, and that a secondary health screen is appropriately documented.</p>	Accepted	<p>All prisoners that arrive at HMP Wymott have to complete full first and second reception screen. NICE guidelines state that all prisoners should have a second stage health assessment within 7 days of entering a prison so health problems can be explored in more detail. Currently the first and second reception screening is carried out at the same time.</p> <p>The screening process is being further reviewed as healthcare now has an allocated room and time slot on the induction wing. From March 2020, prisoners will not be able to complete the induction until they have received both the first and second reception screen and so the issue of DNAs has been minimised. This allocated room is currently being adapted to ensure that it is up to infection control standards.</p> <p>The Trust run reports on a weekly basis to ensure that all prisoners have completed their first and second screening and a data quality analyst reviews this information on a monthly basis by running reports to measure the health in justice performance indicators (HJIP). The HJIP data shows any screenings that are not completed. If this is found patients are then added onto the Nurse Clinic to ensure that they are seen in a timely manner. The figures for the latest HJIP data show 100% compliance with both first and second reception screenings.</p> <p>If any patient has a health concern they are then referred to the appropriate healthcare member of staff. Mental health referrals are sent to the GMMH, and any patient with a long term condition is referred directly to the practice nurse</p>	<p>Complete</p> <p>Head of Healthcare</p>

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			via a task.	
2	The Head of Healthcare should ensure that healthcare staff use the National Early Warning Score (NEWS) tool to assess prisoners effectively and ensure that any clinical deterioration is appropriately addressed.	Accepted	<p>Substantive staff have been asked to complete online training since December 2019 to ensure they are fully competent in completing the NEWS score when assessing prisoners. This information is then placed in their personnel file.</p> <p>All staff (including agency staff) are also engaging with in house training on the NEWS score with the Nurse Practitioner. This has been put in place to ensure that all staff keep refreshed and up to date with any changes. It also captures any agency staff that requires the training to ensure that they understand where the template is on SystemOne and how to correctly fill it in.</p> <p>NEWS training is incorporated in the induction pack to ensure that all staff are made aware of the correct procedure to follow, this is for substantive and agency staff. All staff must be competent in using SystemOne (including the NEWS procedure which is embedded in SystemOne) prior to be issued with a smart card in order to access SystemOne.</p> <p>Staff also follow the guidelines on National early warning score (news2) recognition of the deteriorating patient clinical guidelines.</p> <p>Audits are carried out on a month-by-month basis to look at all emergency and non-emergency call outs that healthcare staff attend (introduced in August 2019). It is then broken down to look at the NEWS score. Depending on what the NEWS score is the staff will go back and review the patient accordingly. The</p>	<p>Complete</p> <p>Head of Healthcare</p>

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			scoring system that we use clearly states how often staff should go back and assess the patient. The score ranges from 0 to 7 or more.	
3	<p>The Head of Healthcare should ensure that clinical staff assess and manage prisoners effectively to enable good standards of care, including that:</p> <ul style="list-style-type: none"> • all treatment and care is fully documented in prisoners' medical records to allow effective continuity of care; and • clinical staff are aware of the triggers for escalation and when to organise further investigations. 	Accepted	<p>All staff follow templates that are embedded into SystmOne. This ensures that documentation is consistent and ensures continuity of care. If there is a specific need for that patient then a comprehensive individual care plan is completed for that person. Each time that patient is reviewed then the care plan is completed and can be changed accordingly with consent of the patient. All staff are reminded verbally about documentation at every monthly staff meeting.</p> <p>All staff follow the guidelines of the NEWS scoring system, training is in place and ongoing for all new staff. Staff are also reminded each month at the full staff meeting to complete the training. The NEWS score is a guideline for a deteriorating patient that sets out clear instructions of how often to review a patient, if the patient is deteriorating and the guidelines to follow along with clinical judgement.</p> <p>All staff are aware of escalating a concern to the shift lead, management, the onsite doctor or calling for an ambulance as this is policy that all staff are aware of and have read the document. A copy of the document is also visible in the staff room for everyone to read and is discussed as part of staff supervision and at the monthly healthcare meetings.</p>	Complete Head of Healthcare