

Action Plan – Mr James Devenny at HMP Elmley– Self Inflicted on 02/09/2019

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Governor should ensure that all staff have a clear understanding of their responsibilities to manage prisoners at risk of suicide and self-harm in line with national guidelines and, in particular, the need to record, share and consider all relevant information about risk, and start ACCT procedures when indicated.	Accepted	<p>Suicide and Self Harm (SASH) training delivered to staff now includes an increased emphasis on identifying risks and triggers so that staff can recognise where there might be an increased risk and consider whether or not to open an ACCT.</p> <p>A notice to staff (NTS) was issued in May 2020 reminding staff of the actions to follow if they observe a change in a prisoner's presentation as this may indicate an increased risk of suicide or self-harm in an individual. The NTS includes a list of some indicators such as: deterioration in self-care, spending more time alone, and an increased use of illicit substances. Staff were also reminded to take time to speak with individuals and consider whether opening an ACCT would be beneficial, and that where they are unsure they should contact the Safer Custody Department who will take further action.</p>	Head of Safer Custody Completed
2	The Governor should ensure that prisoners are not subject to de facto segregation without due process.	Accepted	<p>Notices to staff were issued in January and February 2020 regarding self-isolation and alerts, reminding staff that when they identify a prisoner as self-isolating they should ensure that this is recorded on NOMIS and commence a Challenge Support and Intervention Plan (CSIP) referral and self-isolator log.</p> <p>The Safer Custody team have weekly checks with house block managers to identify any prisoners who are self-isolating and these individuals are discussed at the weekly Safety Intervention Meeting.</p>	Head of Safer Custody Completed
3	The Governor should ensure that the provisions and safeguards of PSO 1700 apply to all segregated prisoners, including any outside the segregation unit.	Accepted	All prisoners held under segregation rules are offered access to a daily regime and safeguards in accordance with PSO 1700. Those held in segregated conditions outside of the segregation unit are now identified on the operational daily briefing sheet to be discussed at the daily operational morning briefing. This is to ensure that they are also being provided with the same safeguards and that any referrals to healthcare and mental health are not missed. This new process will be embedded by June 2020.	Head of Safer Custody June 2020

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4	The Governor and Head of Healthcare should ensure that all incidents in which force is used are managed in line with national policy, including that: Staff involved in a use of force incident complete a statement within 72 hours, except in exceptional circumstances. An appropriate healthcare professional examines the prisoner as soon as possible and completes an F213.	Accepted	<p>Staff have been reminded via a re-issued NTS, published in May 2020 of their responsibility to complete the appropriate paperwork following an incident where force has been used. Use of Force paperwork is to be submitted to the Use of Force co-ordinator who carries out weekly checks and issues reminders to staff and managers when paperwork has not been received. Managers will consider performance management measures in cases where staff have failed to meet the timeframe for submitting paperwork.</p> <p>Healthcare is made aware at the time of the incident if force has been used and must update SystmOne and complete an F213 to be endorsed by the duty nurse.</p>	Use of Force Co-ordinator/ Governor/ Head of Healthcare Completed
5	The Governor should ensure that any prisoners identified as or suspected of using psychoactive substances are referred to the substance misuse service.	Accepted	The local Drug Strategy is being reviewed and will be updated to include guidance for staff on identifying a prisoner as being under the influence or suspected of using an illicit substance. This will include making a referral to the Forward Trust for substance misuse services.	Drug Strategy Lead June 2020
6	The Governor should ensure that a local protocol is developed and shared with staff to instruct them on what to do if they find a cell observation panel obscured, including that: <ul style="list-style-type: none"> • Staff challenge all prisoners who have blocked their 	Accepted	<p>A NTS was issued in May 2020 reminding staff of the actions to take if they find a cell has a blocked observation panel. Staff must encourage dialogue with the prisoner and request that they remove the obstruction. If staff are unable to see or engage with the prisoner they must call for assistance and stay by the cell until more staff arrive.</p> <p>If there are any concerns about the safety and welfare of the prisoner staff are reminded to make a dynamic risk assessment on whether they should enter the cell whilst waiting for assistance.</p>	Head of Safer Custody Completed

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	observation panel, ensure the blockage is removed, and seek to identify and address any issues the prisoner has that might have led them to create the blockage; <ul style="list-style-type: none"> • Subject to a risk assessment, staff enter cells as quickly as possible if there is reason to consider that the prisoner may be at risk. 		The NTS also reminds staff to challenge the prisoner as to the reasons for obstructing the observation panel, use sanctions where appropriate and document this on NOMIS.	