

**Action Plan – Mr Imre Thomas at HMP Garth – ONN on 12/09/2019**

<b>No</b>	<b>Recommendation</b>	<b>Accepted/ Not Accepted</b>	<b>Response</b>	<b>Target date for completion and function responsible</b>
1	The Governor and the Head of Healthcare should ensure that prisoners attend their booked hospital appointments and, if a cancellation is unavoidable, the next appointment is given priority.	Accepted	A hospital escalation pathway was implemented in January 2020, whereby Healthcare staff must inform the Duty Governor of any potential hospital cancellations and the risks associated with this. The Duty Governor ensures that wherever possible hospital appointments are attended. In the event that cancellation is unavoidable, the Healthcare department are required to rebook the appointment as a priority.	Head of Healthcare Completed
2	The Head of Healthcare should ensure that prescribing of opiate based medications is consistently informed by the NHS England Secure Prisons Prescribing Formulary and the local agreed pain pathway.	Accepted	All prescribers are required to complete an online course available from PresQIPP.  Since April 2020, a clinical pharmacist clinically screens prescriptions to ensure that if any issues are identified, these are followed up with the prescriber.	Clinical Pharmacist Completed
3	The Head of Healthcare should ensure that all prisoners who are prescribed opiate-based medication have a medication review when there is intelligence that they might have used illicit drugs.	Accepted	Healthcare have a protocol in place which details the actions that must be taken where there has been intelligence to suggest suspected illicit substance use. A member of Healthcare staff sends a task to the GP, Drug and Alcohol Recovery Service (DARS) and other appropriate Healthcare teams to inform them of the illicit substance misuse. Medication is withheld for a 24 hour period, unless the prescriber informs otherwise. The GP is then responsible for arranging a medication review with the patient, including cases where there is prescribed opiate based medication.  A Staff Information Notice has also been published reminding prison officers of the pathway to follow when a prisoner is found to be under the influence of an	Head of Healthcare Completed

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			illicit substance, to ensure that information can be promptly shared with relevant stakeholders.	
4	The Governor should inform the Ombudsman of the findings of the internal investigation into the events on the evening of 11 September, and of any action taken as a result.	Accepted	The internal investigation into the events on the evening of 11 September 2019 is currently ongoing. Once completed, the outcome will be shared with the Ombudsman's office.	Governing Governor September 2020
5	The Governor should ensure that staff responsible for completing roll checks take appropriate action if they have concerns about the wellbeing of a prisoner.	Accepted	<p>HMP Garth regularly issues Notices to Staff (NTS) containing the mandatory actions to be taken when conducting both roll checks and welfare checks. These notifications clarify that the primary purpose of a roll check is to account for prisoners in their cells and to confirm that they have not escaped, whilst ensuring that there is no obvious cause for concern. A welfare check is to ensure the prisoner is alive and well.</p> <p>In order to provide staff with guidance on managing the number of scenarios they can encounter during roll check, in July 2020 a further NTS was published advising staff of the steps to take if they are unsure of a prisoner's presentation during a roll check, this includes calling for intervention staff to attend or radioing a code if a prisoner can be seen and is unresponsive.</p> <p>In addition, a Governor's Order has been published regarding the opening of cell doors during patrol state. This provides mandatory instructions on what staff should do in situations where they consider there to be a potentially life threatening situation, which means that preservation of life should take</p>	Head of Head of Safer Prisons & Equalities Completed

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			<p>precedence over all other factors. Any decision to enter a cell alone must be subject to a dynamic risk assessment. Where decisions are made not to enter the cell, these should be fully explained and recorded.</p> <p>All Governor's Orders and Staff Information Notices are published via the email system, with hard copies printed off and retained in folders on the wing for ease of reference. They are also handed to Supervising Officers on a weekly basis for briefing staff groups who may have limited access to computer systems.</p>	
6	The Governor should ensure that a copy of this report is shared with an Officer and that a senior manager discusses the Ombudsman's findings with him.	Accepted	The report and its findings have been shared and discussed with an Officer. He has been able to fully explain his decision making process and Senior Management are satisfied that he acted in accordance with policy.	Head of Head of Safer Prisons & Equalities Completed