

**Action Plan – Mr Richard Reed – HMP Durham - Self-Inflicted - 17/02/2019**

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Governor should ensure that segregated prisoners who arrive during night state are monitored every 30 minutes and a segregation safety health screen is completed as soon as possible the next day, in line with national guidance.	Accepted	<p>A Notice to Staff will be published, which will reiterate the requirements of PSO 1700 and the need for an initial segregation safety health screen to be completed by a qualified healthcare professional within two hours of a prisoner being segregated. This will include a reminder that If a nurse or doctor is not available to complete the screen, for example at night, the prisoner must be observed every 30 minutes and a record kept of those observations.</p> <p>The Head of Residential services and Head of Safety will monitor the process going forward, to ensure that staff adhere to these requirements and it is embedded into regular practice.</p>	Governing Governor November 2019
2	The Governor should confirm to the Ombudsman that, following a death in custody, a single point of contact appointed by the Governor will respond promptly to all the Ombudsman's requests for information, in line with the requirements of PSI 58/2010.	Accepted	The Safer Custody Custodial Manager is the nominated primary single point of contact (SPOC). As this is an operational role, all correspondence is now also copied into the Safer Custody functional mailbox, to ensure that all requests from the Ombudsman can be actioned and responded to promptly, should the SPOC be unavailable.	Governing Governor Complete