

Action Plan – Mr John Neil at HMP North Sea Camp – Natural Causes on 19/04/2019

No	Recommendation	Accepted/ Not Accepted	Response	Target date for completion and function responsible
1	The Governor should ensure that all prison staff are made aware of and understand PSI 03/2013 and their responsibilities during medical emergencies so that there is no delay in calling a medical emergency code or calling an ambulance	Accepted	<p>A Notice to Staff outlining their responsibilities in a medical emergency was published December 2019. Additionally, the emergency codes and instructions will be given to all staff as a hard copy on their wage slip (in February 2020). A full staff briefing will provided to staff at residential meetings and orderly officer meetings (by April 2020).</p> <p>Managers and regional inspections will dip test assurance by asking staff what to do in these emergency situations (to start in March 2020).</p>	<p>April 2020</p> <p>Safer Custody</p>
2	The Governor and Head of Healthcare should ensure that a copy of this report is shared with the two officers who carried out CPR on Mr Neil so that they are aware of the Ombudsman's findings.	Accepted	The Ombudsman's report was shared with both members of staff identified in December 2019.	<p>Complete</p> <p>Safer Custody</p>