

Action Plan – Mr Louis Whittington at HMP Wandsworth – Natural Causes on 10/01/2020

No	Recommendation	Accepted/ Not Accepted	Response	Target date for completion and function responsible
1	<p>The Governor and Head of Healthcare should develop a strategy to address the needs of prisoners who have serious communication problems.</p>	Accepted	<p>Communication problems are identified during the healthcare assessment in Secondary Screening. Men with communication problems are referred to Equalities, Safer Custody and Social Services. The aim is for a strategy to be developed jointly to address the needs of such prisoners.</p> <p>The monthly Social Services and Equalities Caseload meeting provides a multi-disciplinary forum that allows for Individual care plan formulation and agreement. Care plans including communication strategies and PEEP will be entered onto SystemOne and NOMIS to ensure that all staff are aware. These meetings will be resumed from April 2021, subject to COVID-19.</p> <p>The process of quality assuring formulated care plans for identified prisoners will be implemented by the establishment Equalities lead by March 2021.</p>	<p>April 2021</p> <p>Head of Healthcare & Equalities Lead</p>
	<p>The Governor should ensure that staff:</p> <ul style="list-style-type: none"> • understand the importance of responding to all cell bells as promptly as possible; and • do so in line with local policy. 	Accepted	<p>The cell bell assurance and reporting process has been reviewed in January 2021. The safety team produce a daily cell bell report which states information on when a cell bell was pressed and when it was answered. This report is shared and discussed during the daily SMT morning meeting.</p> <p>The Head of Residence will follow up on any instance where the five minute target has not been met.</p> <p>Residential staff are reminded through the residential daily briefing that cell bells should be answered within five minutes wherever possible, and a staff information notice will be re-sent in February 2021 to remind staff of the importance of this.</p>	<p>February 2021</p> <p>Head of Safety & Head of Residence</p>

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3	<p>The Governor should ensure that staff conduct roll checks in line with local policy, including that they:</p> <ul style="list-style-type: none"> • understand why roll checks are important; • complete a visual check of each prisoner to ensure they are safe and well; and • ask prisoners to uncover their cell observation panels where necessary so that they can see them. 	Accepted	<p>The current process of night shift briefings will be reviewed by March 2021. All staff at the start of a week of night shifts will be briefed on the importance of roll checks and their responsibilities.</p> <p>A quality assurance process will be put in place from March 2021 to carry out dip testing of CCTV and ensure compliance with mandatory roll checks. Any misconduct identified through these checks will be investigated and challenged accordingly.</p> <p>A Staff notice will be issued in March 2021 to remind all staff of the need to ensure that they are satisfied they have seen the prisoner at the roll count, and of the national policy requirement to undertake a welfare check when prisoners are unlocked in the morning and of actions to take if the observation panel is blocked.</p>	<p>March 2021</p> <p>Head of Residence/Head of Security</p>
4	<p>The Governor and the Head of Healthcare at Wandsworth should ensure that staff are given guidance about the circumstances in which resuscitation is inappropriate in line with European Resuscitation Council Guidelines for Resuscitation.</p>	Accepted	<p>Nursing staff at HMP Wandsworth have all received Immediate Life Support (ILS) training including Recognition of Life Extinct (ROLE).</p> <p>The European Resuscitation Council guidelines, and training slides produced by St George's Hospital NHS Foundation Trust Resuscitation Officer have been re-sent to nursing staff via email in January 2021 by the Deputy Head Of Healthcare, alongside guidance produced jointly by HMPPS, RCN and RCGP to support the decision making process of when not to perform Cardiopulmonary Resuscitation (CPR) in prisons and immigration removal centres (IRC). Nursing staff have signed</p>	<p>Complete</p> <p>Head of Health Care</p>

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			that they understand the guidelines and that these will be used to inform clinical decision making and actions in relevant circumstances. ROLE training is included in induction for all new nursing staff and ILS updates for existing staff every 2 years.	