

**Action Plan – Mr Terrence Brown at HMP Exeter – Natural Causes on 25/04/2020**

<b>No</b>	<b>Recommendation</b>	<b>Accepted/ Not Accepted</b>	<b>Response</b>	<b>Target date for completion and function responsible</b>
1	The Head of Healthcare should ensure that staff record conversations relating to pain management in full, including details of action taken.	Accepted	<p>The Clinical Lead has introduced the use of the Abbey Pain scale for those reporting pain to ensure consistency in recording. This is recorded in a template in SystemOne and contains prompts for the individual recording the pain on what to ask and record. This is monitored through the record keeping audit which is completed quarterly.</p> <p>The Clinical Lead will produce guidance for staff to reinforce this approach.</p>	<p>Complete</p> <p>Clinical Lead</p> <p>By 31 October 2020</p>
2	The Governor should ensure that all staff undertaking risk assessments for prisoners in hospital understand the legal position on the use of restraints and that assessments fully take into account the health of a prisoner and are based on the actual risk the prisoner presents at the time.	Accepted	<p>The current process for assessing the individual risk and use of restraints is in line with the High Court Judgement and is embedded in the establishments operating procedures.</p> <p>The individual who did not follow the procedures in this case has been provided with a copy of the PPO report and recommendations. Following discussion they have personally demonstrated to the Governor their understanding of the High Court Judgement and how their decision making is demonstrated within this.</p> <p>We have completed a further review of the security escort risk assessment to ensure that it remains current and serves, not just as an assessment, but as a guide for managers to support defensible decision making. Questions relating to terminal illness and any other medical conditions are included to alert assessing managers and act as a reminder of the importance of understanding and complying with the High Court Judgement when considering the use of restraints in relation to the actual risk the prisoner presents at the time.</p>	<p>Complete</p> <p>Governing Governor</p>

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			<p>All Duty Operational Managers have also had a refresher on the importance of this consideration.</p> <p>To ensure ongoing compliance, a new monthly check and review process will be introduced. All escort risk assessments will be assurance checked, this will be provided by the Head of Security and Operations via a monthly report to the Governing Governor.</p> <p>The Governors Order will be reissued as a reminder for all staff.</p> <p>Defensible decision E-Learning training has been mandated for all managers who manage risk. This will be completed on an Annual basis and assurance will be retained via the Safer Custody Training plan.</p>	<p>1 October 2020 Head of Safety</p> <p>31 October 2020</p>