

**Action Plan – Mr Norman Lunt at HMP Hull – Natural Causes on 01/05/2020**

<b>No</b>	<b>Recommendation</b>	<b>Accepted/ Not Accepted</b>	<b>Response</b>	<b>Target date for completion and function responsible</b>
1	The Head of Healthcare should ensure that healthcare staff consider alternative means of communicating with patients who lack capacity, particularly when they are unable to fully complete the initial health screen.	Accepted	<p>Team Leaders will ensure all alternative methods of communication are considered and evidenced for use for all patients who lack capacity. These are inclusive but not restricted to sign language, pictures, visual prompts, Makaton, body language, gestures, words or symbol boards, objects of interest.</p> <p>Use of a speech and language therapist will also be considered to support communication needs.</p> <p>Where necessary repeated attempts to fully complete the initial health screen will be evidenced by the monthly audit reception conducted by the team leaders.</p>	<p>30 September 2020</p> <p>Head of Healthcare</p>
2	The Head of Healthcare should ensure that staff receive dementia training.	Accepted	<p>A Community Health and Care Partnership Trainee Health Psychologist is now working with the Registered Mental Nurse, the HMP Hull identified Dementia Lead, in order to improve care for patients with dementia in HMP Hull.</p> <p>A Dementia training package already in place. This will be delivered across the Integrated Offender Healthcare Team.</p>	<p>30 September 2020</p> <p>Head of Healthcare</p>