

**Action Plan – Mr Stephen Dawes at HMP Frankland – Natural Causes on 18/06/2020**

No	Recommendation	Accepted/ Not Accepted	Response	Target date for completion and function responsible
1	The Head of Healthcare should ensure that prisoners receive medication in line with their treatment plan.	Accepted	The Head of Healthcare will work in collaboration with primary care and pharmacy teams to ensure delivery of patient treatment plans. We will develop a local audit of all those current prescribed medications and review current systems from this, any lessons learnt will be shared with the team and systems reviewed.	31 March 2021  Head of Healthcare
2	The Head of Healthcare should ensure abnormal test results are followed up without delay.	Accepted	When abnormal blood results are received, they should be triangulated with the patient's clinical history and current care plan and an appropriate and timely action implemented. This expectation of clinicians will be reinforced through an organisational wide 'lessons learnt' bulletin.	31 March 2021  Head of Healthcare
3	The Head of Healthcare should develop a protocol with secondary health providers to ensure that prisoners are given test results promptly by the most appropriate person.	Accepted	<p>In cases of complex care planning involving primary and secondary care providers it is acknowledged that an effective and timely communication interface is established to optimise patient care delivery including communication of results and prognosis. Collaboration within these care provider teams must facilitate appropriate patient communications especially in the context of negative prognosis – it is difficult to formalise these processes in specific protocols, especially since these are already underpinned in principles of good care delivery.</p> <p>The need for primary care to proactively engage with their secondary care colleagues in care planning will be reinforced through an organisational wide 'lessons learnt bulletin'. We will also explore the option of training clinicians in 'breaking bad news to patients with palliative care colleagues.</p>	31 March 2021  Head of Healthcare
4	The Head of Healthcare should ensure that care plans and risk	Accepted	These points have been discussed with the nursing team as part of Supervision session which will improve awareness. Additionally, a Lessons Learnt Bulletin is	Complete

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	assessments are initiated in a timely manner.		being developed in conjunction with the Nursing and Quality teams; this will be shared with the team within the establishment (by 31 March).	Head of Healthcare