

**Action Plan – Mr Ian Clowes at HMP Winchester – Natural Cause on 13/09/2020**

<b>No</b>	<b>Recommendation</b>	<b>Accepted/ Not Accepted</b>	<b>Response</b>	<b>Target date for completion and function responsible</b>
1	The Head of Healthcare should review the nurse triage system so that where a nurse has tried to visit a prisoner but has been unable to gain access to them, there is a system in place to ensure that this is followed up the next day.	Accepted	<p>We will ensure that where a clinician cannot access a patient, the clinician will make risk based decisions on the immediate care required based on information available at the time.</p> <p>The clinical information system (SystemOne) will be updated to record a “no access appointment” and a further appointment will be made in SystemOne for the next available appointment.</p>	<p>January 2021</p> <p>Head of Healthcare</p>