

Action Plan – Mr Marc Maltby at HMP Nottingham – Self-Inflicted Death on 12/10/2017

No	Recommendation	Accepted/ Not Accepted	Response	Target date for completion and function responsible
	<p>of recalled prisoners without delay; and</p> <ul style="list-style-type: none"> the prison issues the recall dossier to the prisoner the next working day after receipt. 		<p>the prisoner being under the influence or being located in the segregation unit following a violent incident.</p> <p>The issuing of recall dossiers is tracked on a spreadsheet which is held in the Offender Management Unit (OMU) and reported in the morning meeting by a member of the OMU to give the Governor daily assurance of the timeliness of this task.</p>	<p>Offender Management</p> <p>Completed Governor</p>
3	<p>The Head of Healthcare, the Healthcare Commissioners and the Governor should review the mental health care provision at HMP Nottingham. The review should consider the capacity to deliver a seven-day service of mental health assessments and ongoing interventions effectively, and the availability of staff to support suicide and self-harm prevention procedures at the prison.</p>	Accepted	<p>The contract for the mental health provision at HMP Nottingham was reviewed and signed off by the Healthcare Commissioners in January 2018. The review, which commenced in March 2018, considered the capacity to deliver a seven day service of mental health assessments and ongoing interventions effectively, and the availability of staff to support the ACCT process.</p> <p>All relevant staff were made aware during staff briefings in March 2018 of the new consultation process and the key changes within the new seven day service. This was then implemented at the end of April 2018.</p> <p>Two additional mental health nurses to support the ACCT process were recruited in September 2018. Agency nurses were employed to aid staffing levels during the recruitment period.</p>	<p>Completed Head of Healthcare Healthcare Commissioners</p> <p>Completed Head of Healthcare</p> <p>Completed Governor</p>
4	<p>The Governor should ensure that all staff on duty read the wing observation book and familiarise themselves with any issues that have arisen on the wing, to ensure</p>	Accepted	<p>During the Supervising Officer briefing, staff are routinely advised to read the observation book when they come on shift to ensure that they are fully briefed on any issues.</p>	<p>Completed Governor Heads of Residential</p>

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	that they are fully aware of any prisoner vulnerabilities.		A pro forma was developed in May 2018 for the supervising officer on duty to sign to confirm that this information is relayed to staff, particularly during the patrol state. The night orderly officers confirm with night patrol operational support grades (OSGs) that they have read the observation books and this is signed as an action on the lock up sheet.	
5	<p>The Governor should ensure that:</p> <ul style="list-style-type: none"> • all information indicating bullying and intimidation is fully recorded, coordinated and investigated; • apparent victims are effectively supported and protected with meaningful, long-term solutions, which address their individual situation; and • staff consider whether victims are at increased risk of suicide or self-harm. 	Accepted	<p>Violent incidents are routinely recorded on the operational briefing and investigated by the safer custody department. Weekly safety intervention meetings were introduced in early 2018, during which information regarding all bullying incidents and those involved are discussed.</p> <p>The violence reduction strategy was reviewed and re-launched in May 2018. The updated strategy ensures that both the perpetrators and victims of violence are observed and supported by staff with goals set, key interactions logged and the progress is recorded in a book specific to the individual. A support checklist was also added to this book and staff were briefed on using it in May 2018. Prisoners at risk of self-harm following acts of violence are to be supported via this new process and staff are briefed to escalate as necessary.</p> <p>Staff were also briefed in May 2018 on the risks of prisoners self-isolating due to bullying, with interventions being coordinated through ACCT, where these are open. Safeguarding management plans for lower level issues are recorded in blue wing manuals so prisoners who have been victims can now be effectively monitored.</p>	<p>Completed Governor Safer Custody</p> <p>Completed Head of Safer Custody Governor</p> <p>Completed Head of Safer Custody Governor</p>

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			Further staffing resources for the safer custody team were granted in 2018 to improve the quality of the coordination and recording capability of violent incidents.	
6	The Governor should review existing policies and their implementation in light of Mr Maltby's death, other recent deaths at Nottingham and the findings of this investigation, to ensure they are effective in reducing the supply of and demand for illicit substances, and that staff are vigilant to signs of illicit drug use and take appropriate action.	Accepted	<p>In March 2018, the Security, Order and Counter Terrorism Team (SOCT) carried out a drug strategy diagnostic which outlined the actions to be taken to address the issue of supply and demand of psychoactive substances within the establishment.</p> <p>The drug strategy diagnostic provided an action plan which highlighted the key areas to focus efforts on, as well as recommendations to disrupt drug supply and demand. The head of security, head of reducing reoffending and the senior management team (SMT) held regular meetings following March 2018 to decide how to implement the recommendations and whether any additional resources were required.</p> <p>As a result of the action plan, regular communications and information were distributed to all staff through global emails, notices to staff and staff briefings between March and July 2018. This ensured that staff remained informed of any changes to working practices or information regarding the signs of psychoactive substance use and the appropriate action that should be taken as a result.</p> <p>The drug strategy is reviewed at the monthly drug strategy meeting by a multi-disciplinary team. All key issues and any emerging trends are discussed at this meeting and the drug strategy is then updated accordingly.</p>	<p>Completed SOCT Governor</p> <p>Completed Head of Reducing Reoffending</p> <p>Completed Governor and SMT</p> <p>Completed Governor and SMT</p>

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			Key improvements to the drug strategy include a prison vulnerability assessment which took a strategic look at HMP Nottingham's physical and systematic weaknesses, the findings of which informed subsequent supply reduction work. The substance misuse group work restarted in April 2018, to compliment the individual case work already taking place.	Completed Governor and SMT Substance Misuse Group