

**Action Plan – David Hughes - HMP Usk/Prescoed 25/04/2018**

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Head of Healthcare should ensure there is a robust system in place to refer patients to a GP after repeated consultations with nursing staff.	Accepted	<p>HMP Usk Healthcare Lead has introduced a new protocol, through the use of a flow chart to flag case of abdominal pain and dyspepsia as requiring a referral to a GP. This has been highlighted to all doctors through an email in September 2018.</p> <p>In cases of repeated attendance, a tier system will be adopted regarding complaints, and once a criteria is met they will be escalated to GP's. This will be displayed in a flow chart process and will be communicated to all Healthcare staff, via email, by December 2018.</p>	Complete Healthcare Lead
2	The Head of Healthcare should ensure all staff are aware of the need to weigh prisoners when there is a clinical need, specifically prisoners over the age of 55, who present with on-going symptoms, and a robust, simple system is implemented to record and monitor weight of prisoners over the age of 55.	Accepted	<p>An age sensitive review is carried out on all those over the age 55 a HMP Usk. Their weight is reviewed on an annual basis. This process is currently in place and will be monitored by the Healthcare Lead.</p> <p>Where an individual is presenting with abdominal pains/dyspepsia, over the age of 55, they will be weighed at the time of the complaint and over the forthcoming period at regular intervals, for a period of time deemed appropriate based on clinical judgment. This will be communicated to all staff via email and introduced in December 2018.</p>	Complete Healthcare Lead