

Action Plan – Mr Robert Owens at HMP Long Lartin – AFI on 14/07/2019

No	Recommendation	Accepted/ Not Accepted	Response	Target date for completion and function responsible
1	The Governor should ensure that staff request an ambulance immediately when a medical emergency code is called and that the paramedics are given quick access to the relevant location.	Accepted	<p>Current procedure states that the Control Room Operator must request an ambulance immediately upon a 'code red' or 'code blue' being called. In May 2020 control room staff received a notice reminding them of the emergency response procedure that should be followed and the importance of requesting an ambulance immediately. In addition to this the events log for any incident requiring an ambulance to attend is scrutinised by the Duty Governor to highlight and investigate any delays.</p> <p>A review of incidents where paramedics were required to attend was carried out to determine an acceptable and realistic time-frame for accessing the scene of an emergency. This included an assessment of the number of gates and security checks required to reach any of the residential locations.</p> <p>Guidance was provided via a notice to staff, published in May 2020, to remind staff of the importance of ensuring quick access to the scene of an emergency and quick departure should a prisoner require hospital treatment. This is regularly reiterated and procedures are reviewed to ensure maximum efficiency.</p>	Head of Operations/ Head of Safety Completed