

Action Plan – Mr Ronald Carmichael at HMP Hull – Natural Causes on 15/11/2020

No	Recommendation	Accepted / Not Accepted	Response	Target date for completion and function responsible
1	The Head of Healthcare should ensure that staff make full and accurate entries in the prisoner's medical record, including full details of the clinical observations taken and emergency incidents.	Accepted	<p>All healthcare staff have now completed defensible documentation training, which reinforces the need to ensure that full and accurate entries are made on SystemOne, including clinical observations and medical incidents. This training is also included in the local induction for new starters.</p> <p>An integrated monthly record-keeping audit is completed with identified issues addressed in individual supervision sessions and lessons learnt shared on the healthcare monthly newsletter.</p> <p>Emergency incidents inclusive of the use of NEWS 2 are audited monthly to demonstrate compliance.</p>	Completed Head of Healthcare