

Action Plan – Mr Stephen Potter at HMP Stafford – Natural Causes on 17/12/2020

No	Recommendation	Accepted/ Not Accepted	Response	Target date for completion and function responsible
1	The Head of Healthcare should ensure that care plans for long-term conditions are put in place as soon as a condition has been diagnosed.	Accepted	<p>Admissions healthcare staff have access to patient’s medical notes on Systm1 when patients transfer to HMP Stafford. Prisoner Escort Record is checked and as part of the first and second screening, previous history is reviewed and checked with the patient on both screening appointments. Where a patient is complex or has expressed information about their health needs, the Admissions Nurse is able to review the history in detail to ascertain the health needs of this patient and signpost to other services as appropriate. This would include for example mental health services, Practice Nurse for chronic conditions. This is a standard process and is undertaken for all patients on transfer into the establishment.</p> <p>This process was reviewed in July 2021. The Practice Nurse is responsible for ensuring that all appropriate care plans are formulated, initiated into the medical record and are reviewed and updated accordingly.</p>	<p>Complete</p> <p>Head of Healthcare</p>
2	The Head of Healthcare should ensure that prisoners who are shielding are monitored in line with their COVID-19 care plans throughout the course of the shielding period.	Accepted	<p>The Head of Healthcare undertook a review in July 2021. All patients who are deemed to be shielding as a result of COVID-19 will be reviewed in accordance with the local COVID protocol at HMP Stafford. This will include a review of their health conditions, a RAG rating is given as a result of this risk assessment and the results of this risk assessment is documented on the patient notes and the appropriate code is documented on System1.</p> <p>This is reviewed fortnightly by the GP and ANP as appropriate (i.e. during COVID outbreaks).</p>	<p>Complete</p> <p>Head of Healthcare</p>

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3	The Head of Healthcare should ensure that healthcare staff comply with the National Early Warning Score (NEWS) 2 monitoring and escalation guidance.	Accepted	<p>A review of NEWS2 was completed in May 2021.</p> <p>The NEWS2 template is active and is in place on System1. All patients are monitored in accordance with NEWS2 protocol to identify clinical deterioration and to identify the frequency of clinical observation and escalation.</p> <p>Training was completed in October 2020 with clinical staff. This was repeated in early 2021.</p> <p>The Local Operating Procedure was re-written and communicated to all clinical staff through staff handover and email.</p>	<p>Complete</p> <p>Head of Healthcare</p>