

Action Plan – Mr Lenyn Knapton at HMP North Sea Camp – Natural Causes on 12/08/2020

No	Recommendation	Accepted/ Not Accepted	Response	Target date for completion and function responsible
1	<p>The Governor should:</p> <ul style="list-style-type: none"> • share the learning about the early recognition of Mr Knapton’s symptoms with staff generally; and • promote a stroke recognition tool such as FAST (together with the Head of Healthcare). 	Accepted	<p>A Community Notice 14/21 was published on 4 February 2021, to reinforce awareness of the symptoms of a stroke.</p> <p>Community Notices will be published at regular intervals to ensure staff understanding is continued and embedded. Healthcare have sourced posters, laminated and promoted on all Unit.</p> <p>May is Stroke Awareness Month so an awareness package will be published by the Wellbeing Co-ordinator in Healthcare.</p>	<p>Complete</p> <p>Residential & Healthcare</p> <p>Healthcare</p>
2	<p>The Governor should ensure that procedures are in place to enable staff to relay a prisoner’s symptoms to the ambulance service as promptly as possible, to help with appropriate triage by the ambulance service.</p>	Accepted	<p>A Notice to Staff was issued in February 2021 specifying the information to be provided to the ambulance service. A redacted version of this has been laminated and is displayed in the Gate next to the Code Red/Code Blue procedures. All new staff receive induction surrounding the procedure required.</p> <p>Dip testing will take place to ensure staff understand the procedures required. This will be conducted by Safety BA bi-monthly and records sent to Region.</p>	<p>Complete</p> <p>Governor</p>
3	<p>The Head of Healthcare should ensure there is an effective process in place:</p> <ul style="list-style-type: none"> • for the monitoring of abnormal blood pressures in 	Accepted	<p>Once raised blood pressure (BP) has been identified, early BP checks are done on 3 occasions to review the trend. If the Blood pressure readings are consistent, a task is sent to the GP to adjust medication and/ or review in a GP appointment.</p>	<p>Complete</p> <p>Head of Healthcare</p>

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	<p>line with NICE hypertension guidance; and</p> <ul style="list-style-type: none"> • for recalling prisoners with known or suspected cardiovascular disease. 		<p>Yearly recalls are placed on residents electronic medical records to reassess their chronic health condition, including Heart disease and hypertension. Recalls are audited on a monthly basis by the Assistant Practice Manager (APM).</p>	
4	<p>The Head of Healthcare and lead GP should jointly ensure that there is an effective process in place for reviewing and acting upon hospital outpatient letters, to facilitate continuity of care.</p>	Accepted	<p>The APM audits all new residents Medical records being transferred to HMP North Sea Camp. Any outstanding referrals or communications are sent to the GPs as a task.</p> <p>All hospitals letters received are scanned on to residents health records and sent to the GPs to action/ acknowledge.</p>	<p>Complete</p> <p>Head of Healthcare & Lead GP</p>
5	<p>The Head of Healthcare should share the findings of this report and the clinical review with the healthcare team for reflection and learning.</p>	Accepted	<p>The findings have been shared through the Healthcare staff meetings. Additional training on managing Hypertension was conducted by the Health trusts Practice development matron on 7 September and 16 November 2020.</p>	<p>Complete</p> <p>Head of Healthcare</p>
6	<p>The Governor should ensure that staff notify a prisoner's next of kin as soon as possible when a prisoner becomes seriously ill.</p>	Accepted	<p>All CMs & SOs were instructed by email in February 2021 of the requirement to notify a prisoner's next of kin (NOK) as soon as possible when a prisoner becomes seriously ill. Additionally, all induction staff will record a prisoner's NOK (on NOMIS) when they are first arrive at North Sea Camp.</p>	<p>Complete</p> <p>Head of Residence & Safety</p>