

Action Plan – Mr Phillip Moorcroft at HMP Maidstone – Natural Cause on 08/01/2021

No	Recommendation	Accepted/ Not Accepted	Response	Target date for completion and function responsible
1	The Head of Healthcare should ensure that healthcare staff record all contact with prisoners by using contemporaneous notes so that there is a full and accurate record about the prisoner's care.	Accepted	At the monthly clinical governance meeting the Oxleas Operational Manager will brief all colleagues that every contact with a prisoner must be documented on System 1. Going forward Oxleas have committed to holding training for all colleagues on how System 1 works and the detail of notes that should be included.	August 2021 Oxleas Operational Manager
2	The Governor should ensure that all staff completing and authorising risk assessments justifying the use of restraints on prisoners taken to hospital understand the legal position; and that assessments fully take into account the health of a prisoner and are based on the actual risk the prisoner presents at the time.	Accepted	<p>The prisoner escort risk assessment will be reviewed to include a section where the authorising officer must justify why the level of restraints is necessary. The Healthcare team will identify within this, any limitation to mobility, medical conditions that would impact the use of restraints.</p> <p>All Band 5 Custodial Managers and Senior leaders responsible for authorising risk assessments have been re-issued with the Prisons and Probation Ombudsman Learning lessons bulletin on Restraints (on 15 July 2021) via email.</p> <p>Additionally, briefing sessions around the Graham Judgement will be delivered by the Head of Safety and Head of Security with all band 5's and Senior Leadership Team.</p>	<p>August 2021</p> <p>Head of Security</p> <p>Complete</p> <p>Head of Safety</p> <p>August 2021</p> <p>Head of Security & Head of Safety</p>