

**Action Plan – Leroy Scott. HMP Stocken. NC. 30/10/2017**

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Head of Healthcare should establish a protocol to ensure that there is a threshold at which prisoners reporting mental health symptoms can expect to be assessed by a registered mental health nurse.	Accepted	The Head of Healthcare has a verbal agreement with the Mental Health Provider (Northamptonshire Healthcare NHS Foundation) regarding the threshold at which prisoners will be assessed by a registered mental health nurse. This will be formally agreed between the partners into a written protocol in November 2018.	November 2018  Head of Healthcare
2	The Governor should ensure that staff conduct roll checks thoroughly.	Accepted	Assurance checks have been introduced in Residential areas in June 2018. These are conducted by Residential Managers at Custodial Manager (middle manager) and Functional Head (senior manager) level. 10% of roll checks on each wing are observed on a monthly basis to assure quality. On a monthly basis one Governor's night visit check is conducted during which, night staff are asked to give assurances on their understanding of an appropriate roll check.	Complete  Head of Residential
3	The Governor and Head of Healthcare should ensure that staff are familiar with the local policy on emergency codes and are confident in using them.	Accepted	A Notice to Staff was published in July 2018 reminding staff of the emergency codes. Assurance checks are completed by managers to ensure that staff are knowledgeable regarding codes to call.	Complete  Head of Residence and Safety
5	The Governor should ensure that all staff are aware that the preservation of life must take precedence over usual arrangements for opening cells	Accepted	Staff are aware through training and management discussions that a dynamic risk assessment must be made when entering a cell door. Prompt cards will be issued in November 2018 to all operational staff containing key considerations they should make prior to opening a cell door.	November 2018  Head of Residence and Safety
6	The Governor should ensure that prison Family Liaison Officers fully understand the remit of their	Accepted	Prison Family Liaison Officers are specially trained and attend	Complete

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	role and that refresher training is provided where necessary.		monthly debrief sessions – as needed- in order to continue to learn. Specific refresher training is not available, however they are all reminded of the importance to share learning at the monthly debrief sessions. The FLO involved in this case has had a performance review in relation to how this case was managed.	Head of Residence and Safety